



Greetings Long-term Care Facility Users!

NHSN is aware of several issues impacting data entry and analysis in the NHSN. For your convenience, some of these issues are listed below and accompanied by guidance or solutions in **bold**:

1. The application is allowing users to save LabID events without complete data entry. **Saving event data before completing the required fields (as indicated by a red asterisk) will result in incomplete data. Please be sure to complete all required data fields, as indicated by a red asterisk.**
2. The FacWideIN monthly denominator form (Monthly Summary Data) is not functioning as it should.
 1. Some users are receiving “Incomplete Summary Data” alerts on the home screen even when data are complete. **Please ignore the incomplete summary data alerts once you’ve verified complete data entry on your summary data page.**
 2. The “Summary Data” form is not displaying as it should. The page says “no long-term care locations selected on monthly reporting plan” even when the monthly reporting plan (MRP) is correct. This is also happening when selecting “Edit” for the Summary Data. **As a temporary solution, users should add and/or edit “Monthly Summary Data” using the left navigation panel instead of the accessing the “Summary Data” page through the alert link.**
3. Some of the group user reports are missing and/or not populating and showing data as they should. **This problem is currently being addressed and should be resolved soon. We will provide further updates.**

We thank you for your continued patience while we worked to resolve the issues. Please continue to contact the NHSN Helpdesk (nhsn@cdc.gov, subject line ‘LTCF’) with any questions.

Sincerely,

NHSN LTCF Team

