

## Research to Care Community Engagement | October 21, 2017

### FREQUENTLY ASKED QUESTIONS (FAQs)

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#### Registration

**Q: Can I register for Research to Care Community Engagement over the phone?**

A: Yes. Please call the Research to Care voicemail at 1-202-245-0548 and leave your first and last name. That is the only information you need to provide in order to be registered for the event.

**Q: Can I register for Research to Care Community Engagement at the event?**

A: Yes. But we encourage you to register online before the event to help us estimate attendance. The web address is <https://wwwn.cdc.gov/ResearchGateway/R2C/Register>. You can also register over the phone by calling 1-202-245-0548. If you choose to register at the event, please plan to arrive at 8:00 AM to allow enough time before the program begins at 9:00 AM.

**Q: I'm not a WTC Health Program member. Can I register for Research to Care Community Engagement?**

A: Yes. All are welcome to attend. Each attendee will need to register for the event. This can be completed online at <https://wwwn.cdc.gov/ResearchGateway/R2C/Register> or over the phone by calling 1-202-245-0548.

**Q: I'm a WTC Health Program member. My family member/friend will attend the Research to Care Community Engagement event with me. Will he or she need to register for the event?**

A: Yes. Family and friends are welcome to attend. Each attendee will need to register for the event. This can be completed online at <https://wwwn.cdc.gov/ResearchGateway/R2C/Register> or over the phone by calling 1-202-245-0548.

**Q: Can I attend the event without registering before the event?**

A: Yes. However, wait time for on-site registration may vary. We encourage you to register for the event in advance. This information will help us estimate attendance.

**Q: What does registration include?**

A: Registration includes access to the Research to Care Community Engagement event, which includes an opportunity to ask researchers questions on how their findings impact health and other questions of concern. Registered attendees will also receive free informational materials at the event.

**Q: Is the event free?**

A: Yes. The Research to Care Community Engagement event is free.

#### Logistics

**Q: Will parking be free?**

A: No. Parking will not be free. A public parking map can be found at <http://nyulangone.org/files/Public-Parking-Map.pdf>. Lots A, F, and H are conveniently located next to the NYU Langone Medical Center (#18), the location of the event.

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**Q: Will lunch be provided?**

A: No. Lunch will not be provided. Participants may choose to bring their lunch, purchase lunch at the NYU Langone Medical Center cafeteria, (where the event is being held), or purchase lunch at restaurants within walking distance of the event.

#### Other

**Q: Do I have to attend the entire event?**

A: No. But you're welcome to join the morning or afternoon sessions, or both.

**Q: I'm interested in attending the Research to Care Community Engagement event, but I don't live in NYC and will not be able to travel to the event. Will there be a way for me to participate virtually?**

A: Yes. A link to view the live event will be posted on the World Trade Center's Health Program's website, Facebook, and Twitter. Please visit our website ([www.cdc.gov/wtc](http://www.cdc.gov/wtc)), Facebook ([www.facebook.com/WTCHealthProgram](http://www.facebook.com/WTCHealthProgram)), or Twitter (<https://twitter.com/WTCHealthPrgm>) on October 21 for a link to the live video. The link will also be archived for later viewing on our website, Facebook and Twitter.

**Q: Will the presentations be translated into different languages?**

A: Yes. Simultaneous translation services in Spanish, Cantonese, and Polish will be provided during the morning sessions. Individuals requiring the service will receive a headset to hear the interpretation. The afternoon breakout sessions will not have translation services. But printed materials will be available in Spanish, Cantonese, and Polish. If you will need translation services, please complete the request on the event registration form. This can be completed online at <https://wwwn.cdc.gov/ResearchGateway/R2C/Register>. If you are registering over the phone (1-202-245-0548), please state that you'll need translation services and the requested language.

**Q: Will I be allowed to ask questions?**

A: Yes. Questions from attendees will be encouraged. The morning panel of speakers will take questions from participants at the end of each presentation. The afternoon sessions are designed to address specific questions from participants in a smaller setting.

If you have any additional questions, please email them to [research2care@cdc.gov](mailto:research2care@cdc.gov).