1. For best results, please use IE9 or above, Mozilla Firefox, Safari or Google Chrome. The player is also compatible with mobile devices running Android or iOS.

   **Please Note:** *The webcast link is active the day and time of the event only.*

   **Webcast link:** [http://www.ustream.tv/channel/QyXBRzYjVCS](http://www.ustream.tv/channel/QyXBRzYjVCS)

   **For Technical support:** 404-639-3737

Please note the **web links are not secured**. The links can be viewed by anyone with access to the URL.

2. If you are unable to see or hear the broadcast, this could mean a couple different things:

   - You are running a browser that does not support Ustream content (all major browsers do)
   - You are running a browser that is old enough that it requires flash, and flash is disabled
   - You have a port blocked that is necessary for viewing Ustream
   - Your Network Administrator has strict firewall rules that is preventing Ustream content from reaching you the users.

3. Below are a couple of very high level troubleshooting articles, for viewing, that could help with issues:

   [https://support.ustream.tv/hc/en-us/articles/207851767-Viewing-troubleshooting-steps](https://support.ustream.tv/hc/en-us/articles/207851767-Viewing-troubleshooting-steps)

   [https://support.ustream.tv/hc/en-us/articles/207852107-Opening-Firewall-or-Proxy-Ports-for-Ustream-Broadcasting-and-Viewing](https://support.ustream.tv/hc/en-us/articles/207852107-Opening-Firewall-or-Proxy-Ports-for-Ustream-Broadcasting-and-Viewing)

ACIP Website: [http://www.cdc.gov/vaccines/acip/index.html](http://www.cdc.gov/vaccines/acip/index.html)