
Welcome to the Performance Improvement Managers Network Call!

**National Public Health Accreditation
September 22, 2011**

1-888-790-3994 or 1-773-799-3688, code: 3478212



Centers for Disease Control and Prevention
Office for State, Tribal, Local and Territorial Support

Agenda

Today's Presenters:

Kaye Bender, Public Health Accreditation Board

Moderator:

Liza Corso, CDC/OSTLTS

National Public Health Accreditation



*Advancing
public health
performance*

Kaye Bender, RN, PhD, FAAN, PHAB President and CEO

NPHII Performance Improvement Managers Network Webinar

September 22, 2011

Session Objectives

- Provide an overview of PHAB national public health department accreditation
- Describe the benefits of accreditation
- Share strategies and processes used by to complete the accreditation process
- Describe how the work of the NPHII connects with public health department accreditation

What is Public Health Accreditation?

- The measurement of health department performance against a set of nationally recognized, practice-focused and evidenced-based standards.
- The issuance of recognition of achievement of accreditation within a specified time frame by a nationally recognized entity.
- The continual development, revision, and distribution of public health standards.

The Public Health Accreditation Board (PHAB)

PHAB is a non-profit, voluntary accreditation organization founded in 2007 whose goal is to advance public health performance by providing a national framework of accreditation standards for local, state, territorial and Tribal health departments.

PHAB is the national organization charged with administering the public health accreditation program.

PHAB is located in Alexandria, VA

The goal of a voluntary national accreditation program is to improve and protect the health of the public by advancing the quality and performance of state ,local, tribal and territorial public health departments.



PHAB Board of Directors

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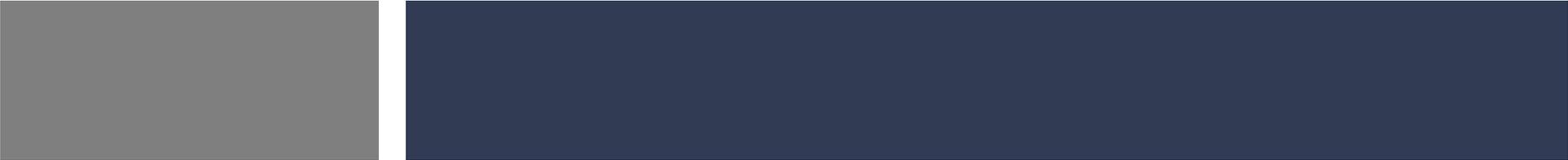
PHAB's Founders

- Paul Jarris, ASTHO
- Bobby Pestronk, NACCHO
- Georges Benjamin, APHA
- Marie Fallon, NALBOH
- Centers for Disease Control and Prevention (CDC)
- The Robert Wood Johnson Foundation (RWJF)

Why Would My Health
Department Want to be
Accredited? How Can I
Convince Others?

Benefits of Accreditation (individually and collectively)

- Increased credibility
- Increased visibility and accountability
- Potential access to new funds
- Potential streamlined reporting
- Access to knowledgeable peers for review and comment on performance
- Opportunity to leave the health department better than you found it!



**Materials, Strategies and
Processes to Think About
Accreditation for Your
Health Department**



Important Accreditation Materials

- The Guide to National Public Health Department Accreditation, Version 1.0
- Public Health Department Accreditation Standards and Measures, Version 1.0
- 2011-2012 Accreditation Application Fee Schedule
- 2011-2012 Educational Services Offered by PHAB
- Readiness Checklists
- Documentation Guidance



Public Health Accreditation Board

GUIDE to National
Public Health Department
Accreditation

VERSION 1.0
APPLICATION PERIOD 2011-2012
APPROVED MAY 2011

In the Guide: Seven Steps to National Public Health Accreditation Process

A. Pre-application

Applicant prepares and assesses readiness checklists, views online orientation to accreditation, and formally informs PHAB of its intent to apply

B. Application

Applicant submits application form with pre-requisites, and first fee payment

Applicant attends in-person training (included in fees)

C. Document Selection and Submission

Applicant selects documentation and submits it to PHAB for review

D. Site Visit

Site visit is conducted by a team of peers and report developed

E. Accreditation Decision

PHAB Board will award accreditation status for 5 years

F. Reports

Accredited health department submits annual reports

G. Reaccreditation (5 years later)

Accredited health department applies for reaccreditation



Pre-Requisites

- Community health assessment; community health improvement plan; health department strategic plan
- Submitted with the application
- Reviewed by PHAB staff for completeness but not quality and content
- Reviewed for quality and content by site reviewers
- Criteria included in Domains 1 and 5



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Public Health Accreditation Board

STANDARDS & Measures

VERSION 1.0

APPLICATION PERIOD 2011-2012

APPROVED MAY 2011

Framework: Domains, Standards, and Measures



12 Domains *(10 Essential PH services plus administration & governance)*



~ Standards



~ Measures



Documentation

Twelve Domains

1. Conduct assessments focused on population health status and health issues facing the community
2. Investigate health problems and environmental public health hazards to protect the community
3. Inform and educate about public health issues and functions
4. Engage with the community to identify and solve health problems
5. Develop public health policies and plans
6. Enforce public health laws and regulations
7. Promote strategies to improve access to healthcare services
8. Maintain a competent public health workforce
9. Evaluate and continuously improve processes, programs, and interventions
10. Contribute to and apply the evidence base of public health
11. Maintain administrative and management capacity
12. Build a strong and effective relationship with governing entity



Welcome to the Public Health Accreditation Board

- Accreditation Overview
- Accreditation Process
- Education Center
- News Room
- About PHAB



Welcome to PHAB

The Public Health Accreditation Board (PHAB) is a nonprofit organization dedicated to improving and protecting the health of the public by advancing the quality and performance of Tribal, state, local, and territorial public health departments.

Featured Documents and Guides:



Evaluation of the PHAB Beta Test: Brief Report

[View All News Entries](#)

Latest News and Events

08.16.2011
The Evaluation of the PHAB Beta...

08.11.2011
PHAB is excited to announce details...

07.07.2011
Read the June/July 2011 Issue of...

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PHAB's Online Orientation to Accreditation





PHAB Online Orientation

- Welcome
- View Webcasts
- Faculty Information

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Public Health Accreditation Board

Online Orientation

Welcome

Welcome to the Public Health Accreditation Board's (PHAB) online orientation to public health department accreditation. The purpose of this orientation is to give you a solid overview of public health department accreditation. If you are looking for Technical Assistance or other Educational Services offered by PHAB, please refer to the Education Center located at www.phaboard.org.

While the orientation is available to anyone who has an interest in national public health department accreditation, Accreditation Coordinators and Health Department Directors must complete the orientation prior to the health department submitting a Statement of Intent to PHAB. Accreditation Coordinators or Health Department Directors may also want to use the modules for staff or governance meetings.

This orientation is presented in a series of modules. The modules that make up the accreditation orientation series are:

- **Module 1** – A General Overview of Public Health Accreditation
- **Module 2** – An Introduction to the PHAB Accreditation Process
- **Module 3** – The Nuts and Bolts of the PHAB Accreditation Process
- **Module 4** – Understanding the PHAB Standards and Measures and Documentation Requirements

The four modules will each take from 30-45 minutes to complete. You may review them all at one sitting, which should take about two hours, or you may review each of the modules individually. While you may complete the modules in any order desired, we suggest that you complete them in sequence as the information presented in each module builds upon the previous module.

Credit for Completion

After viewing each module, click on the "Get Credit" button. You will be directed to a posttest and then will receive credit for the module. After completing the fourth module, click on the "Get Credit" button and complete the posttest and comprehensive evaluation. Information from the evaluation is very important in determining practice gaps, educational needs, and helps in planning future continuing education programs.

A Statement ID will display on your Certificate of Completion as confirmation that you have completed the online orientation as required by PHAB. No Continuing Education Units (CEUs) will be awarded with this training.

We hope that you find this information useful as you begin your journey and wish you the best as your health department prepares for the accreditation process.

Orientation Highlights

- View Webcasts
- Faculty Information



Accreditation Fees

What Do the Fees Cover?

- An assigned accreditation specialist to guide your department through the application process
- Site visit, including a comprehensive review of your health department's operations against the national accreditation standards by a team of peer review experts
- In-person training for your department's accreditation coordinator
- Subscription to PHAB's online accreditation information system, making it easier and more cost-efficient for departments to participate in accreditation
- Annual quality improvement support and guidance for 5 years
- Contribution to a growing network of accredited local health departments contributing to the evidence base for public health

2011-2012 Applicant Fee Schedule

		2011/2012 PUBLIC HEALTH ACCREDITATION FEE SCHEDULE				
Health Departments	Population	Year 1 Fee	Year 2 Fee	Year 3 Fee	Year 4 Fee	Year 5 Fee
Category 1	Less than 50,000	\$ 3,180	\$ 2,385	\$ 2,385	\$ 2,385	\$ 2,385
Category 2	50,001 to 100,000	\$ 5,168	\$ 3,876	\$ 3,876	\$ 3,876	\$ 3,876
Category 3	100,001 to 200,000	\$ 6,758	\$ 5,068	\$ 5,068	\$ 5,068	\$ 5,068
Category 4	200,001 to 999,999	\$ 7,950	\$ 5,963	\$ 5,963	\$ 5,963	\$ 5,963
Category 5	1 million + 2,999,999	\$ 11,925	\$ 8,944	\$ 8,944	\$ 8,944	\$ 8,944
Category 6	3 million- 4,999,999	\$ 15,900	\$ 11,925	\$ 11,925	\$ 11,925	\$ 11,925
Category 7	5,000,000 to 14,999,999	\$ 19,875	\$ 14,906	\$ 14,906	\$ 14,906	\$ 14,906
Category 8	15 million +	\$ 23,850	\$ 17,888	\$ 17,888	\$ 17,888	\$ 17,888



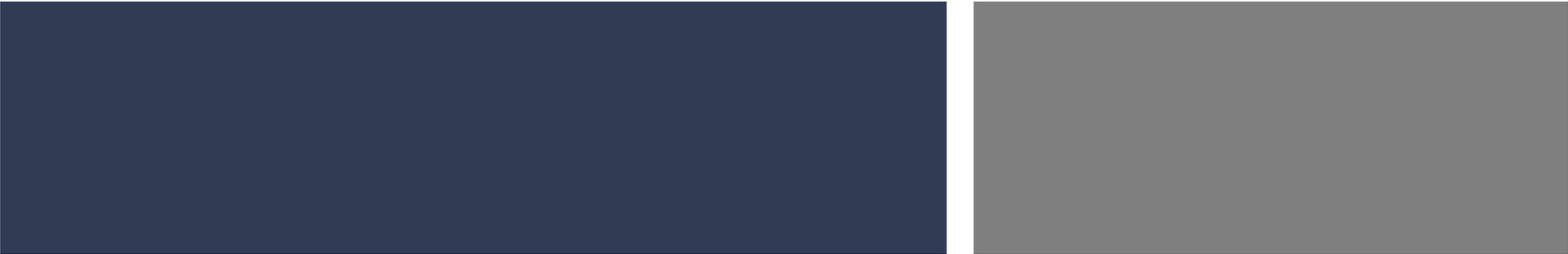
**What Should a Local Health
Department be Doing to Prepare
for National Public Health
Accreditation?**

PHAB's Advice

- **Organize Your Health Department**
 - Appoint an Accreditation Coordinator
 - Review Standards and Measures, Version 1.0
 - Review Accreditation Process, Version 1.0
 - Educate governance to staff ; view the online orientation
 - Contact your national organizations for technical assistance
 - Attend sessions on the topic
 - Use the readiness checklists and other tools
- **Work on the Pre-Requisites (Due with Your Application)**
 - Department Strategic Plan
 - State/Community Health Assessment
 - State/Community Health Improvement Plan



Let's Review the Readiness Checklists



Locate/develop, Identify, and
Save Your Best
Documentation for Each
Measure!

Sample Standard

Domain 2: Investigate health problems and environmental public health hazards to protect the community

Standard 2.1 A: Conduct timely investigations of health problems and environmental public health hazards.

Measure 2.1.5 A	Purpose:	Significance:
Monitor timely reporting of notifiable/reportable diseases, lab test results, and investigation results	The purpose of this measure is to assess the health department's assurance of timely reporting of notifiable/reportable diseases, laboratory test results, and investigation results.	A component of conducting timely investigations is the reporting of notifiable/reportable diseases, laboratory testing, and investigation of results as appropriate and required by law. When reporting is timely, all partners can work together to stop the spread of disease.
Required Documentation	Guidance:	
<ol style="list-style-type: none">1. Current tracking log or audit of reports of disease reporting, laboratory tests reports, and/or investigations with actual timelines noted2. Copy of applicable laws	<ol style="list-style-type: none">1. The health department must provide a tracking log on reporting, including lab test results and investigation results. The department has a choice between a log and a report. The log would be used to track various elements of an investigation. Note that if a log is provided, it must have timelines included.2. The department must provide copy of laws relating to the reporting of notifiable/reportable diseases. This can be a hard copy or a link to an electronic version. This can include posting on a website or a department intranet, or a link to another website. <p>State health departments can include laws for local health departments to report to the state as well as states reporting to CDC.</p>	

A Few Documentation Tips

- Understand the importance of documentation
- Select documentation from a variety of programs
- Don't overlook documentation from partners
- Must be in effect and in use at the time
- No drafts
- Info might be in multiple documents
- Use the documentation guidance PHAB provides

Accreditation Information System

 PHAB

Remember....as you work on
the activities under your NPHII
grant, stop and think...
Would this be something we
can use for accreditation?



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PUBLIC HEALTH ACCREDITATION BOARD

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Questions and Discussion

All lines are open and live!

Thank you!

Please send your questions and
comments to:

pimnetwork@cdc.gov



Centers for Disease Control and Prevention

Office for State, Tribal, Local and Territorial Support