
Welcome to the Performance Improvement Managers Network Call!

**So You Want to Be PHAB-ulous?
(Preparing for Accreditation)
October 27, 2011**

1-888-790-3994 or 1-773-799-3688, code: 3478212



Centers for Disease Control and Prevention

Office for State, Tribal, Local and Territorial Support

Agenda

Today's Presenters:

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Central Michigan District Health Department

Moderator:

Teresa Daub, CDC/OSTLTS

So you want to be PHAB-ulous?

Mary L. Kushion, MSA
Health Officer

Central Michigan District Health Department
October 27, 2011

My Path to PHAB-ulous

- Exploring Accreditation Research and Evaluation Committee member
- PHAB Standards Development Workgroup
- PHAB Beta Test Site Visitor
- Local Public Health Officer – Four accreditation cycles complete!

Goals of Session

- Increase knowledge of PHAB Standards and ideas on how to potentially meet them
- Increase awareness of how Michigan's Local Public Health Accreditation process is similar and different from the PHAB process
- How to do PHAB on a budget

Standards Development Workgroup

The purpose of the Standards Development Work Group is to develop national accreditation standards that apply to local and state agencies. The standards are intended to advance the pursuit of excellence, continuous quality improvement, and accountability for the public's health. Standards should address the 10 Domains from the NACCHO Operational Definition of a Functional Local Health Department and take into consideration ASTHO's description of the functions of state health departments.

Workgroup Members

- State and local health departments
- Centralized and decentralized states
- Large and small jurisdictions
- Urban and rural departments

Version 1.0 Arrives!

- PHAB standards and measures based on 10 essential public health services
- 12 domains – to include both governance and public health infrastructure
- Version 1.0 released in 2011

I am not a PHAB Reviewer, But I Played One in the Beta Test!

- Domain standards and examples of how to meet them from what we already do in Michigan – both in accreditation and in other program areas such as in Bio-Terrorism, Environmental Health and Quality Improvement

DOMAIN 1 – Community Health Assessment

- Population health data from a variety of sources
- Current services provided
- Assessment information on website; press releases, waiting rooms, annual report
- Samples of emails; SharePoint sites

DOMAIN 2 – Investigations of Problems and Hazards

- Written protocols that include procedures for conducting investigations of health problems and hazards (Agency CD Plan and Foodborne Outbreak procedures) – can be electronic!
- Completed after action reports of outbreaks which illustrates that the LHD and its partners have the capacity to conduct investigations for both infectious and non-infectious diseases

DOMAIN 3 – Inform and Educate the Public

- Public presentations/Press releases/Brochures/flyers/Public Service Announcements to promote role of PH and related messages
- Evidence that target population helped frame message
- Evidence of unified messaging with community partners
- Media Plan (risk communication plan)

DOMAIN 4 – Community Engagement

- Current collaborations – Family planning advisory councils – Great Start collaboratives, Flu coalitions, Child-death review teams
- Does not have to be LPH facilitated, but LPH must actively participate
- Engage the community on policy development to promote public health

DOMAIN 5 – Develop Public Health Policies and Plans

- Conduct a process to develop a community health improvement plan
- Maintaining an all-hazards emergency operations plan

DOMAIN 6 – Enforce Public Health Laws

- Review of public health laws
- Document how staff have been trained in laws to support public health laws.
- Conduct and monitor enforcement activities
- Follow up on complaints
- Food service hearings/compliance plans

DOMAIN 7-Access to Health Services

- Convene and/or participate in a collaborative process to ***assess*** availability of health care services – Provide description of partnerships
- Convene and/or participate in a collaborative process to ***establish strategies*** to improve access to health care services

DOMAIN 8 – Competent Public Health Workforce

- Document relationships that promotes public health as a career
- Health department workforce development plan
 - Nationally adopted core competencies
 - Curricula and training schedules

DOMAIN 9 – Performance Management and Quality Improvement

- Evidence of maintaining an agency performance management system
- Evidence of a written quality improvement plan

DOMAIN 10 – Contribute to and Apply the Evidence Base of Public Health

- Demonstrate and document examples of using evidence-based or promising practices
- Documentation of availability of expertise (internal or external) for analysis of research

DOMAIN 11 – Administrative and Management Capacity

- Written operational policies – accessible to the staff
- Organizational chart
- Regular reviews and updating
- Audited financial statements
- Program reports/MOU's

DOMAIN 12 – Engaging the PH Governing Entity

- Documentation of the statutes, rules, regs and ordinances for mandated services which gives public health the authority to conduct the programs
- Examples of communication with governing entity regarding public health issues and/or actions of the health department

PHAB ON A BUDGET

- USE INTERNS
- USE TECHNOLOGY
- USE NACCHO RESOURCES
- BUILD THE EVIDENCE INTO WHAT YOU ARE ALREADY DOING! (*see crosswalk of MI accreditation requirements to PHAB standards: <http://practice.sph.umich.edu/practice/accreditation.php>*)

QUESTIONS?



Questions and Discussion

All lines are open and live!

*Please use your mute button or *6*

Thank you!

Please send your questions and
comments to:

pimnetwork@cdc.gov



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