ASTHO Accreditation Readiness and QI Technical Assistance

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Association of State and Territorial Health Officials

NPHII Grantee Meeting
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Sponsors

- Centers for Disease Control and Prevention, Office of State, Tribal, Local and Territorial Support
- Robert Wood Johnson Foundation
The Journey

- Institute of Medicine reports (IOM)
- National Public Health Performance Standards Program
- Exploring Accreditation
- Multi-State (QI) Learning Collaborative
- PHAB: application process, standards and measures, think tanks, Beta test
- ASTHO, NACCHO, NALBOH, NIHB, NNPHI and APHA
- ASTHO support for state health agency QI and accreditation readiness
- NPHII
State Health Improvement Plans (SHIP)

SHIP developed using results of state/territorial health assessment (N=50)

SHIP links to local health improvement plans (N=50)
S/THA will seek accreditation (N=48)

S/THA will seek accreditation in 2011/2012 (N=47)
Accreditation Readiness

Among S/THA planning to seek accreditation in 2011/2012 (N=17):

- Developed a health assessment within the last 5 years: 60%
- Developed a health improvement plan within the last 5 years: 50%
- Developed an agency-wide strategic plan within the last 5 years: 90%
- Developed a health assessment, a health improvement plan, and an agency-wide strategic plan within the last 5 years: 80%
Accreditation Readiness

Among S/THA planning to seek accreditation (N=35):

- Developed a health assessment within the last 5 years: 60%
- Developed a health improvement plan within the last 5 years: 50%
- Developed an agency-wide strategic plan within the last 5 years: 100%
- Developed a health assessment, a health improvement plan, and an agency-wide strategic plan within the last 5 years: 40%
ASTHO Methods and Tools

- Custom-designed, "hands on" technical assistance (on-site, teleconference, and/or email)
  - Staff, Peer, Partner, CDC, and SME expertise
  - State health agency workgroups, planning spreadsheets (worksheets), slide presentations

- ASTHO, CDC, RWJF, and partner web pages and newsletters
- Webinars
- ASTHO Quality Connection eNewsletter
Technical Assistance for PHAB Prerequisites

- **Strategic Planning – WA, OK, AK**
  - Strategic effectiveness (TSI strategic maps), RTM
  - Strategic Planning for Not-For-Profit Organizations (Haworth Marketing Resources), Winston, Stevens, et. al.

- **State Health Assessments – NH, OK, WA, others**
  - NPHPSP Version 2 and new version (CDC, partners)
  - Disease/program specific or linked to HP 2010/2020 measures
  - America’s Health Rankings (United Health Foundation)
  - County Health Rankings (MATCH)

- **State Health Improvement Plans – IL, MT, CO, FL, OK, WA, NH, others**
  - ASTHO report on SHIPs
ASTHO Technical Assistance (2010 and 2011)

- AK, NV, UT, AL, LA, NJ accreditation readiness
- CO streamlining contract process with Local HDs
- DE, NY agency strategic planning
- KY workforce development performance improvement plan
- MI, IN state health assessment
- ND, MD state health improvement planning
- NH, ME state health assessment and improvement plan
- NC readiness assessment for PHAB prerequisites
- OH asset mapping for state health assessment
- SC self-assessment on select PHAB standards and prerequisites
PHAB Beta Test QI Projects

- **FL** used Beta test results to improve website
- **OK** targeted state, local, and tribal accreditation readiness
- **MI** assessed LHD engagement with MI accreditation QI module
- **WY** used QI process to reduce data errors in newborn screening
- **WA** improved verification of qualifications for final job applicants
- **MS** improved evidence-based tobacco cessation referral process
- **OH** improved cycle time for reporting data on out-of-state births
- **IA** Assessed use of a checklist to improve press releases
ASTHO and other links

- **Preparing for Accreditation**
  - [http://www.astho.org/Programs/Accreditation-and-Performance/Accreditation/](http://www.astho.org/Programs/Accreditation-and-Performance/Accreditation/)
  - [http://conta.cc/QCNewsletterSignUp](http://conta.cc/QCNewsletterSignUp)
  - [http://www.health.state.ny.us/prevention/prevention_agenda/](http://www.health.state.ny.us/prevention/prevention_agenda/)

- **Accreditation and Performance Improvement Guide**
A word about ASTHO’s NPHII grantee technical assistance

- **Focus on systems development and re-development**
  - HIE, technology, fiscal, process, structure and function efficiencies, ROI, workforce development systems, customer satisfaction, state and local coordination, healthcare data, health systems development, etc.

- **Close partnership with NACCHO on HIT and state and local coordination**

- **Close partnership with APHA on law and policy**

- **Support for PHF on performance management/QI**

- **Partnership with NNPHI on evaluation**

- **Y2 accreditation readiness emphasis**
Thank you!

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The findings and conclusions in this report are those of the authors and do not necessarily represent the official position of the Centers for Disease Control and Prevention.