

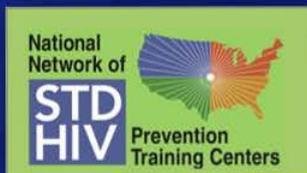


# Passport to Partner Services

*2013 National Transition Plan Webinar*

**Denise Tafoya, MPA**

**Partner Services & Program Support Training Coordinator**  
**On behalf of the California, Colorado and New York State PTCs**



*Support for this program has been provided by the  
Centers for Disease Control and Prevention (CDC) through CDC-RFA-PS11-1103*



Centers for Disease Control and Prevention  
Your Online Source for Credible Health Information



**Welcome to**

**Passport  
To  
Partner Services**

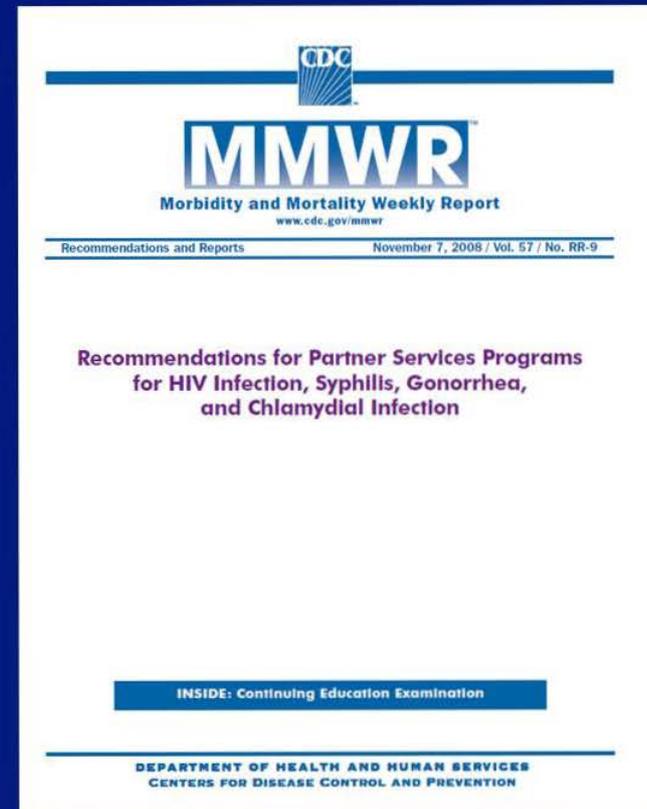


↓ Gate B1  
**Departures**

**Let Your  
Journey Begin!**

# *Passport to Partner Services Goals*

- ❑ Integrate STD and HIV core PS training
- ❑ Update training with 2008 PS Recommendations
- ❑ Serve expanded training audience
- ❑ Tie training to specific job function



# Training Structure

## Structure:

- 4 discrete "Tracks" based on Partner Services job function

## Intended audience:

- Those who **refer** patients to Partner Services
- Those who **provide** various phases of Partner Services

## Online only:

- Web-based training with no instructor-led component

## Blended curriculum:

- 8 Disease Concepts web modules
- 5-7 Partner Services introduction and skills modules, depending on Partner Services function
- 3-day or 5-day instructor-led course after completion of web modules for Partner Services providers

# Description of "Tracks"

## Track A

For medical providers and other referring providers who refer patients to a Partner Services Program.

**Includes: 1 online module (CME, CNE, CHES credit), other modules are optional**

## Track B

For those who conduct elicitation and referral primarily for HIV, with limited or no notification.

**Includes: 13 online modules and a 3-day instructor-led course**

## Track C

For those who conduct elicitation and/or notification and referral for Gonorrhea, Chlamydia, HIV, and Syphilis (excludes Syphilis case management and VCA).

**Includes: 13 online modules and a 3-day instructor-led course**

## Track D

For those who conduct full spectrum of Partner Services- interviewing; elicitation; notification and referral; Syphilis case management; and, Visual Case Analysis (VCA).

**Includes: 14 online modules, VCA E3 webinar series, *Lot System* module (optional), and a 5-day instructor-led course**

# Tracks At-A-Glance

Track A	Tracks B and C	Track D
<ul style="list-style-type: none"> <li>• Introduction to PS</li> </ul>	<ul style="list-style-type: none"> <li>• 8 Disease Concept Modules</li> </ul>	<ul style="list-style-type: none"> <li>• 8 Disease Concept Modules</li> </ul>
<ul style="list-style-type: none"> <li>• Other modules optional</li> </ul>	<ul style="list-style-type: none"> <li>• Introduction to PS</li> </ul>	<ul style="list-style-type: none"> <li>• Introduction to PS</li> </ul>
	<ul style="list-style-type: none"> <li>• Communication</li> </ul>	<ul style="list-style-type: none"> <li>• Communication</li> </ul>
	<ul style="list-style-type: none"> <li>• Interviewing</li> <li>• (5 sub-units)</li> </ul>	<ul style="list-style-type: none"> <li>• Interviewing</li> <li>• (5 sub-units)</li> </ul>
	<ul style="list-style-type: none"> <li>• Field Investigation and Notification</li> </ul>	<ul style="list-style-type: none"> <li>• Field Investigation and Notification</li> </ul>
	<ul style="list-style-type: none"> <li>• Referrals and Linkage to Care</li> </ul>	<ul style="list-style-type: none"> <li>• Referrals and Linkage to Care</li> </ul>
		<ul style="list-style-type: none"> <li>• VCA E-3</li> <li>• (Three 90 min. webinars)</li> </ul>
		<ul style="list-style-type: none"> <li>• Syphilis Case Management &amp; VCA</li> </ul>
		<ul style="list-style-type: none"> <li>• LOT System</li> </ul>
No instructor-led course	3-day instructor-led course	5-day instructor-led course

# Program Features

- ❑ **Supervisor Track**
- ❑ **Browse Track**
- ❑ **Job Aids**

# Registration Process – Step 1

## www.LearnPartnerServices.org



Centers for Disease Control and Prevention  
Your Online Source for Credible Health Information

**Passport to Partner Services**

Learning is a journey, and this course will take you to many different corners of the Partner Services world.

**Returning User Login**

Username:

Password:

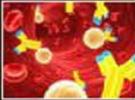
[Forget your password?](#)

**New User Registration**

**Gate B1 Destinations**



Click on the images to read about each destination.

- 
- 
- 
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Centers for Disease Control and Prevention 1600 Clifton Rd. Atlanta, GA 30333, USA  
800-CDC-INFO (800-232-4636) TTY: (888) 232-6348, 24 Hours/Every Day - [cdcinfo@cdc.gov](mailto:cdcinfo@cdc.gov)



# Registration Process – Step 2

## www.LearnPartnerServices.org



Centers for Disease Control and Prevention  
Your Online Source for Credible Health Information

Passport to  
Partner Services

Please choose an option below.



I need the combined online training PLUS classroom training (3- or 5-day) for new Partner Services Providers.



I am ONLY interested in the online training.

I am a medical/referring provider who will be referring patients to Partner Services.

(CME, CHES or CNE credits available)

I want to browse all the modules.

(Certificates of completion available)

I need help selecting a training option.

# Registration Process – Step 3

## www.LearnPartnerServices.org



Centers for Disease Control and Prevention  
Your Online Source for Credible Health Information

Passport to  
Partner Services

Please choose an option below.



I need the combined online training PLUS classroom training (3- or 5-day) for new Partner Services Providers.

Please enter your PTC Course ID.

Submit

I need a PTC Course ID.



I am ONLY interested in the online training.

I am a medical/referring provider who will be referring patients to Partner Services.

(CME, CHES or CNE credits available)

I want to browse all the modules.

(Certificates of completion available)

I need help selecting a training option.

[www.PSReferral.org](http://www.PSReferral.org)



Partner Services for  
Medical Providers  
and Referring Providers



**[www.PSReferral.Org](http://www.PSReferral.Org)**

A web-based training for providers who refer  
STD/HIV patients to health department  
Partner Services programs.

Sponsored by the  
STD/HIV Prevention Training Centers and CDC



Passport to Partner Services  
Partner Services for Medical Providers and Referring Providers

**Partner Services for Medical  
Providers and Referring Providers**

**TOPIC MENU**

- Introduction/Overview
- Goals, Key Elements and Principles of Partner Services
- Partner Services Referral Strategies and Roles
- Perceived Benefits/Concerns and Acceptability of Partner Services
- Evidence-Based Research
- Introducing Partner Services to Patients
- Legal Basis and Considerations

[Back to Last Page Visited](#)



# 8 Disease Concepts Modules Replace EDG



Centers for Disease Control and Prevention  
Your Online Source for Credible Health Information



Passport to Partner Services  
Basics of Disease Transmission - Unit Menu

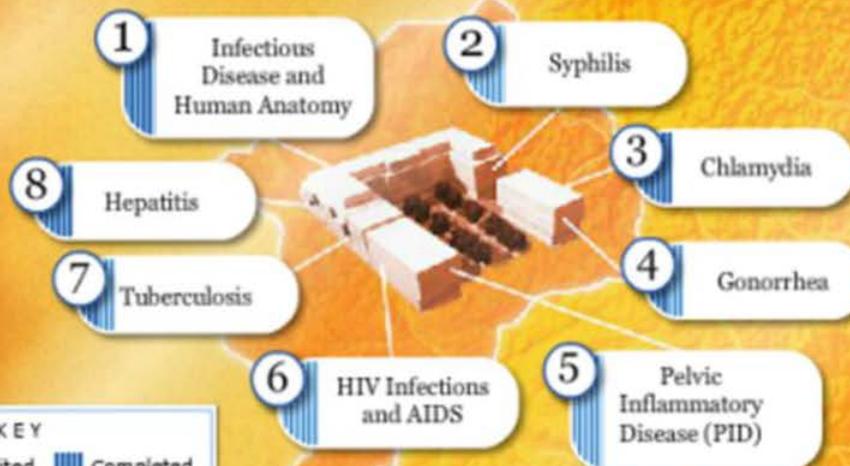


CENTER FOR THE STUDY OF DISEASE TRANSMISSION

## Welcome to "Key Disease Concepts"!

This module consists of eight units that must be completed in the order shown.

*Click on the first unit to begin, or click on "Back to Last Page Visited" to pick up where you left off.*



# Passport to Partner Services

Track D



## ITINERARY

- Key Disease Concepts
- Introduction to Partner Services for Partner Services Providers
- Communication Skills
- Interviewing
- Field Investigation and Notification
- Syphilis Case Management and VCA
- Referrals and Linkage to Care
- The Lot System





Topic 2:  
Agents That  
Can Cause  
Sexually  
Transmitted  
Infections

## The Microbe Match Game

Now it's time to use your knowledge of microbes and the diseases they cause to play the Microbe Match Game!

This game will help reinforce your knowledge of microbes. The score is provided for your information only. Your results will not be observed or recorded.

[Begin](#)



Your score: %



Bacterium



Virus



Metazoan



Protozoan



Fungus

[Non-Flash Version](#)



Topic 6:  
Confidentiality

It's Time to Play **Breach or Not a Breach**

**Scenario 1**

You have referred a partner, Marcos, for follow-up STD testing. During the session, Marcos asks which of his partners gave his name. You respond by saying, "By law, I am not allowed to give the name of the man who gave me your name."



Situation 1 of 10

Your score: 0%

Scenarios

1 6

2 7

3 8

4 9

5 10

**Breach**

**Not a  
Breach**

*Read the scenario and decide if it describes a breach of confidentiality.  
When you have decided, click on the appropriate button above.*

[Non-Flash Version](#)



Topic 6:  
Confidentiality

It's Time to Play **Breach or Not a Breach**

**Scenario 1**

You have referred a partner, Marcos, for follow-up STD testing. During the session, Marcos asks which of his partners gave his name. You respond by saying, "By law, I am not allowed to give the name of the man who gave me your name."

**Correct!** This would be considered a breach. The provider refers to the index patient as "the man." This identifies the gender of the index patient and may allow Marcos to ascertain who named him, especially if Marcos has only one male sex or needle-sharing partner.

**How Breach Could Have Been Avoided**

Substitute the term "person" to avoid revealing the sex of the index patient.



Situation 1 of 10

Your score: 10%

Scenarios



Choose another  
scenario

[Non-Flash Version](#)



## Passport to Partner Services Communication Skills



Topic Menu

Topic 3, Page 5 of 14



### Topic 3: Barriers to Communication

#### Negative and/or Closed-Ended Questions

Using negative and/or closed-ended questions limit input from the patient.

**Negative questions** express a judgmental attitude and are almost more like negative statements.

- For example:
- "You didn't even get her name, did you?"
  - "Don't you realize how serious this disease is?"

**Closed-ended questions** elicit a one or two word response, such as "yes" "no" "sometimes" or "maybe." This type of question does not prompt the patient to provide any additional information, and often results in an unproductive interaction.

Closed-ended questions usually start with words like, "Did you..." "Are they..." "Do you know..." "Is she..."

Positive  
**OPEN**

Positive/Open-Ended

Negative  
**CLOSED**

Negative/Closed-Ended



#### Instructions

*See if you can distinguish the negative or closed-ended questions from the positive or open-ended questions by moving each question to the appropriate column.*

When was the last time you had sex with her?

You don't remember the kind of sex you had with him, do you?

What kind of sex did you have with him?

How could you forget the last time you had sex with her?


 Topic 4:  
Practice  
Exercises for  
Interview  
Periods

## Practice Exercises

Now you will be given 13 practice exercises. Using the [syphilis interview period guidelines](#), read the information that is provided and calculate the interview periods.

**Practice Syphilis Interview Period #1**

Calculate the interview period based on the information provided and choose the correct answer below.

- a) 12/15/LY - 7/15/CY
- b) 11/15/LY - 7/15/CY
- c) 3/15/CY - 7/15/CY

**Syphilis Exercise #1**

Diagnosis (Date):	Secondary (7/15/CY)
Treatment (Date):	2.4 mu Bicillin (7/15/CY)
Symptoms (Date):	Palmer-Plantar (7/1-7/15/CY)
Tests (Date):	RPR positive 1:64; FTA Reactive (7/15/CY)
Other Signs/ Symptoms History:	None
Prior History of STD:	None
Prior History of Serologic Tests:	None

# Module Tracking and Certificates

**Passport Track D**

**Partner**

**ITINERARY**

- Key Disease
- Introduction for Partner
- Communication
- Interviewing
- Field Investigation and Notification
- Syphilis Case Management and VCA
- Referrals
- The Lot System

**Key Disease Concepts**  
Infectious Disease and Human Anatomy

**Key Disease Concepts**  
Syphilis

**1**

**2**

**Introduction to Partner Services**  
Completed

**Communication Skills**  
Completed

**Interviewing**  
Completed

**Syphilis Case Management and VCA**  
Completed

**Field Investigation and Notification**  
Completed

**The Lot System**  
Completed

**Referrals and Linkage to Care**  
Completed

**Optional**

## **Training Improvements**

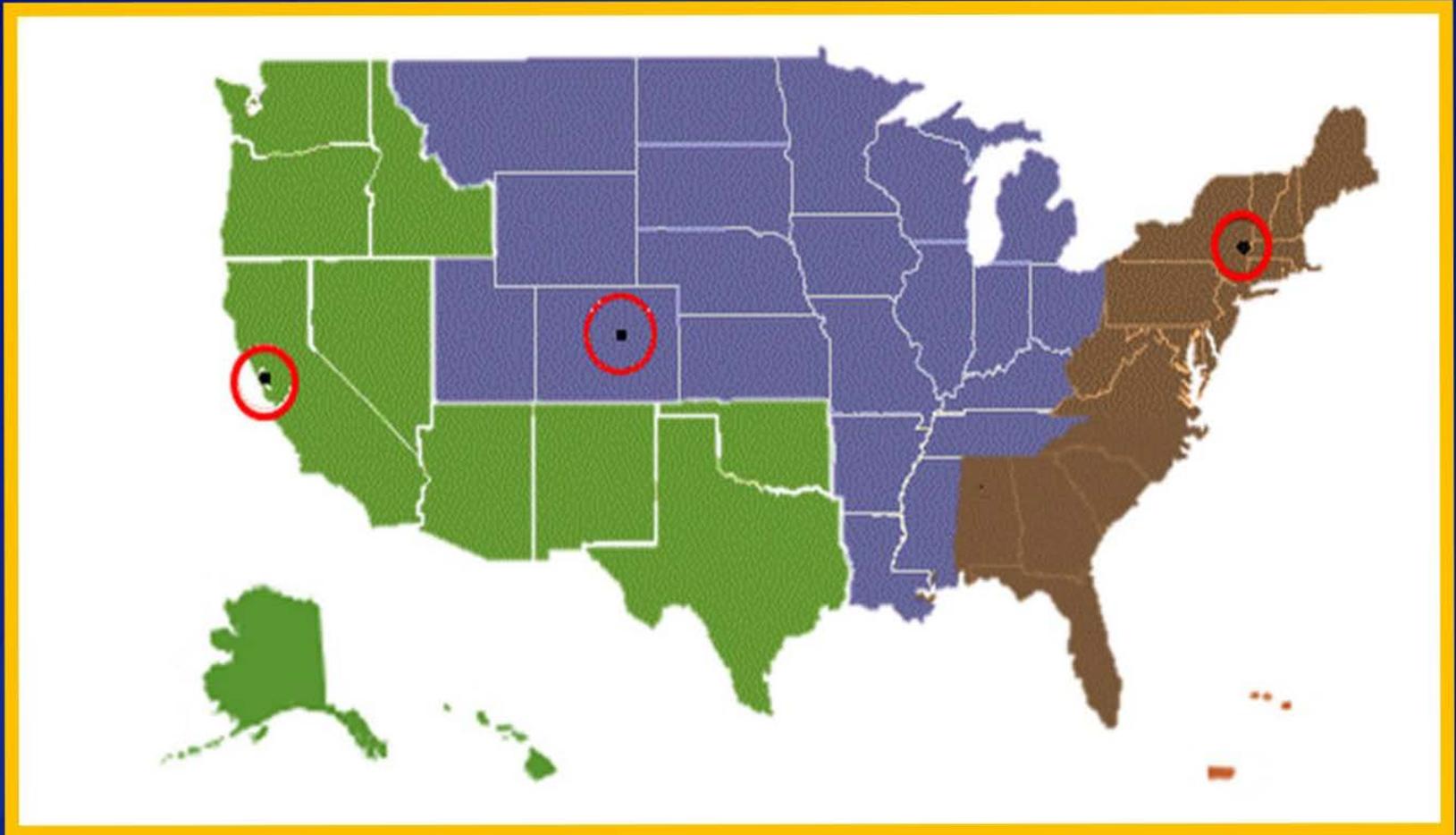
- ❑ Better cross-training tool**
- ❑ Opportunity to refresh/update information for veteran staff**
- ❑ Linkage to care and referral to services has greater prominence**
- ❑ Promotes Partner Services at various points of patient's path of care**
- ❑ Supports DIS involvement with re-directing HIV patients back to care**

## ***Passport to Partner Services*** **Instructor-led Training Calendar**

<b>Date</b>	<b>Location</b>	<b>Course</b>	<b>PTC</b>	<b>Status</b>
July 15-19	Nashville, TN	Track D	Mid-America	Underway
Aug 5-9	Atlanta, GA	Track D	New York	Underway
Aug 19-23	Milwaukee, WI	Track D	Mid-America	Open
Sept 9-13	Birmingham, AL	Track D	New York	Full
Sept 9-13	Denver, CO	Track D	Mid-America	Open
Sept 16-20	Santa Ana, CA	Track D	California	Open
Sept 24-26	Madison, WI	Track B	Mid-America	Open
Oct-TBD	Columbus, OH	Track B	Mid-America	Open

**Courses are scheduled on an going basis**

# Partner Services and Program Support PTC MAP



# Regional Partner Services PTCs

*For a catalogue of STD/HIV clinical, behavioral and disease intervention training, visit [www.NNPTC.org](http://www.NNPTC.org)*



**Main Office Address:**  
300 Frank H. Ogawa Plaza,  
Suite 520  
Oakland, CA 94612-2037

**Phone:** (510) 625-6000  
**Fax:** (510) 836-0239

**Satellite Office Address:**  
3820 Cherry Avenue  
Long Beach, CA 90807  
**Phone:** (562) 570-4085  
**Fax:** (510) 570-4190

**Coordinator Email:**  
[Denise.Tafoya@ucsf.edu](mailto:Denise.Tafoya@ucsf.edu)

**Website:**  
[www.stdhivtraining.org](http://www.stdhivtraining.org)



**Address:**  
DCEED -STD - A3  
4300 Cherry Creek Drive  
South  
Denver, CO 80246

**Phone:** (303) 692-2747  
**Fax:** (303) 782-0904

**Coordinator Email:**  
[Regina.Charter@state.co.us](mailto:Regina.Charter@state.co.us)

**Website:**  
[www.maptc.org](http://www.maptc.org)



**Address:**  
234 Corning Tower - ESP  
Albany, NY 12237

**Phone:** (518) 474-1692  
**Fax:** (518) 402-5075

**Coordinator Email:**  
[Sxp04@health.state.ny.us](mailto:Sxp04@health.state.ny.us)

**Website:**  
[www.nysptc.org](http://www.nysptc.org)



Q&A



## *Passport to Partner Services* CDC Technical Monitors

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# Passport to **Partner Services**

*2013 National Transition Plan Webinar*

**Webinar Recording and Handouts Are Available After August 1<sup>st</sup> At:**

**[www.effectiveinterventions.org](http://www.effectiveinterventions.org)**

**and**

**[www.nnptc.org](http://www.nnptc.org)**



**Additional questions can be forward to:**

**[Denise.Tafoya@ucsf.edu](mailto:Denise.Tafoya@ucsf.edu)**