

B. Provider Interview Guide

STD Preventive Services Gap Assessment Provider Interview Guide

Interviewee(s): _____

Interviewer(s): _____

Location: _____

Date: _____

Introduction (Read this statement to the respondent before you begin the interview.)

Good morning/afternoon. I want to thank you for taking the time to talk with us today.

My name is _____ and I'm from _____.

We are talking with providers to better understand the array of STD services available in the community. We are interested in the kinds of services that are offered or not offered, the differences among sites where such services are provided, and where the availability of services can be enhanced. We are also interested in hearing your thoughts about partnering with other providers in the project area who also provide STD preventive and associated sexual health services. The discussion should take about 30 minutes.

Please be open in your responses. The information that we discuss today will remain confidential. The information will be useful in informing and improving STD prevention. The interview will not be recorded, but we will be taking notes during the interview. Although we will write down what you say, your name will not be connected with your comments, and will not appear in any report we write. At the end of the interview, you will be able to ask any additional questions.

Do you have any questions before we begin?

Thank you for talking with us. Let's start with a few background questions about the organization.

1. What's the organization's primary mission? Has it changed over time?
2. Tell us about the populations you primarily serve.
 - a. Have you observed any changes in who you served over time?
If No, skip b. If Yes, go to b.
 - b. What do you think contributed to the changes?
3. What services do you think would be helpful to have that you don't currently offer?
4. What services are offered that you think people don't need as much or anymore?
5. Where do clients who do and don't have insurance go when they need STD care?
6. What are your most common referrals given to clients, and to whom do you refer clients?
7. Is there anything else that we did not ask that you would like us to know?

CLOSING STATEMENT: Thank you again for participating. We sincerely appreciate your insights.