Programmatic/Intervention Activities

Direct Services to Clients - Partner Services

From Direct Services - Clients

DIS Referral

Interview and Investigate

Perform Case Management*

Partner/Cluster Initiation Notification Field Records

Prioritization for Follow-Up

Partner/Cluster Follow-up (Pulled from Work Queue)

Can Partner Be Found?

Yes

Is Exam Needed?

No

From Direct Services - Clients

Treatment Follow-Up Referrals

*Document Risks, Signs/Symptoms, Travel History, Partner Information, Cluster Referrals, Social Network

Reported Occurrence Data

Document Disposition

To Direct Services - Client
Programmatic Interventions

Outreach/Community Based Services

- Identify High Risk Population Areas of Greater Need
  - Who Will Administer Program?
    - Community Organization
    - Other Group (non DOH) Contracted
  - Community Organization

- Public Health Department Administered

- Health Department

- Coordinate Legislative Campaigns

- Build Media Campaigns for Target Areas

- Roll Out Legislative Campaigns

- Roll Out Media Campaigns

- Use Surveys, Qualitative Data, etc. to Evaluate Media Effectiveness

- Legislative Information

- Solicit and Provide "Inbox" for Legislative Information/Feedback/Queries

- Conduct Outreach and Education

- Evaluation and Outreach Data

- Referral

- Screening

- Direct services

- Evaluation and Outreach Data* 
  *Includes: Yield # Positive/ # Screened and # Screened/ # Pos

- External provider process

*Based on analysis of programmatic, external, disease data and literature review

Implemented Plan*

Current Communications
Programmatic Interventions

Improving Services by External Providers

Provider Needs Routine Communication, Education, Training and/or Visitation

Provider Needs Monitoring and/or Evaluation of Current STD Prevention Services

Evaluate Impact

Evaluation Data

Summary Data

Give Local Summary Data

Individual Feedback (on selected cases)*

Ad Hoc Data

Based on treatment assurance

Yes

Compliant?

Evaluate Compliance Levels

Cases

HEDIS

IPP

Provider Data

Provider Identified as Key Link in Developing Partnerships (HIV, Teen, MSM)

Provider Visitation Phone/e-mail contact to "get pulse" of patient population*

Communicate, Education, Training, and/or Visitation

No

Provider Targeted For?

Provider Identified as Key Link in Developing Partnerships (HIV, Teen, MSM)

Distribute Educational and Training Materials, Instructions on Reporting*

*Based on treatment assurance

Providers list

Reporting Providers

MCO MD's

Providers Serving High Risk (HIV, Teen, MSM Populations )

Key Partner for Community
Lab and Morbidity Reports → Is This a Program Priority?

Open Case Data

Was Adequate Treatment Documented?

No/Unknown → Closed Case Data

Contact Provider

Was Adequate Treatment Provided?

Yes → Refer for Counseling/PN Determination

No → Treatment Follow-Up Referrals
Review Standard and/or Ad Hoc Reports and Interpret Data

More Data Required?

Yes → Request for Data To Receipt/Acquisition of Data

No

New Analysis/Report Needed?

Yes → Report Request To Analysis and Dissemination

No

User Reviews Report(s)

What Kind of Action Required?

Larger Program Adjustment

Small Program Adjustment

Program Improvement Plan (Small Program Adjustment) to Implementation

Program Change Plan (Larger Program Adjustment) for Priority Setting

Data for Program Action
Program Development

Priority Setting

Program Change Plan (Larger Change) from Program Monitoring

Is This An Area of Immediate Need?

Yes

Expedite Process

No

Review Program Trends and Performance vs. Goals and Indicators

Analyze Results

Consult with Key Stakeholders

Prioritize Needs and Recommendations

Assess Available Resources (reality, reallocation of resources)

Ensure Alignment of Change with Activities and Policies and Revise Priorities as Needed

Review Leading Practices from Other States, CDC Guidelines, etc.

Incorporated Leading Practices, Guidelines, etc.

Prioritized Changes

Develop Change Plan

Incorporate Feedback

Recommendation/Change Plan

Obtain Feedback on Initial Plan from Stakeholders

Establish & Include Evaluation Criteria

Make System (IT & Program) Changes

Define System (IT & Program) Changes to Support Activities (e.g., field additions, reports to be generated)

Prioritized Changes

Develop Change Plan

Establish & Include Evaluation Criteria

Obtain Feedback on Initial Plan from Stakeholders

Incorporate Feedback

Recommendation/Change Plan

Yes

Incorporated Leading Practices, Guidelines, etc.

Yes

Expedite Process

No

Review Leading Practices from Other States, CDC Guidelines, etc.

Incorporated Leading Practices, Guidelines, etc.

Prioritized Changes

Develop Change Plan

Incorporate Feedback

Recommendation/Change Plan

Obtain Feedback on Initial Plan from Stakeholders

Incorporate Feedback

Recommendation/Change Plan

Ensure Alignment of Change with Activities and Policies and Revise Priorities as Needed

External Data (e.g., National Guidelines (i.e., CSPS, NCSD, RECS, Healthy People Objectives))

Program Performance

Surveillance Trends (e.g., disease, behavior, funding, political)
Program Development

Implementation

From Priority Setting

Recommendation/Change Plan

Resources Ready

Update Objectives and Program Activities

Share Final Plan with Appropriate Stakeholders (e.g., CDC, Key Partners)

Support Changes with Technical Assistance, Communications, etc.

Program Improvement Plan (Small Program Adjustment) From Program Monitoring

Update Materials, Training, System (Fields, Reports), etc.

Implemented Plan

Monitor Data for Evaluation Purposes

Evaluation Data for Implementation Plans