

# Provider Reminder Planning Guide



**Implement and integrate** provider reminder system into clinic workflow



**Prompt provider to action**

**OUTPUT:**  
Increased prompts to providers

- **Measure:** Provider prompts
- Example: The number of charts with prompts placed divided by the number of patients due for screening with appointments

Provider **recommends** patient for cancer screening, consistent with screening guidelines and recommendations



**Potential challenges:**

Limited electronic health record system, patient list due for screening not generated automatically, lack of staff time to flag charts

**OUTPUT:**

Increased screening recommendations made by provider

- **Measure:** Screening recommendations/referrals/orders
- Example: The number of patients given a recommendation by provider divided by the number of patients due for screening with appointments
- Example: The number of patients with screening test ordered divided by the number of patients due for screening with appointments

Patient **completes** cancer screening



**Potential challenges:**

Inconvenient clinic hours, limited capacity or resources to follow-up abnormal screening results, patient fear, cost, lack of transportation

**OUTCOME:**

Increased screening and diagnostic tests completed by patients

- **Measure:** Screening completion
- Example: The number of patients completing screening divided by the number of patients referred for screening
- Example: The number of patients completing diagnostic follow-up divided by the number of patients with positive screening tests

**Increased** cancer screening



**OUTCOME:**

Increased clinic-level rates of cancer screening

- **Measure:** Age-eligible clinic population up-to-date with recommended cancer screening
- Example: Uniform Data System (UDS), Healthcare Effectiveness Data Information Set (HEDIS), National Quality Forum (NQF) 12-month measure used to calculate screening rate