

***PNRGOV Standard Implementation for
CDC COVID-19 for Contact Information***

March 4, 2020

Version 3

Contents

Summary	3
Full Name	4
US Address	6
Primary Contact Phone Number	8
Secondary Contact Phone Number	9
Email Address.....	10
Refusal to provide contact information.....	11
CDC2019 Keyword.....	12

Summary

This document outlines the sections of the PNRGOV specification to be used by airlines to “provide information about any passenger who has departed from, or was otherwise present within, the People’s Republic of China (excluding the special administrative regions of Hong Kong and Macau) within 14 days of the date of the passenger’s entry or attempted entry into the Unified States via that airline’s carriage (Designated Passengers)” in accordance with 42 CFR §§71.31(b) and 71.4(d), as authorized by 42 U.S.C. § 264.

Full Name

According to the Order of the Centers for Disease Control and Prevention, Department of Health and Human Services under [42 CFR 71.31](#) and 71.4 issued on February 18, 2020, Full Name includes last, first, and, if available, middle or other names.

PNR TAG: SSR DOCS

Free Text Structure

	Components	Number and Type of Characters	Examples
(a)	Travel Document Type	1-2a	/I
	Approved non-standard identity documents used for travel (as defined by the issuing Country/State) ... F		
	Identity Card (as defined by the issuing Country/State) ... A		
	Identity Card (as defined by the issuing Country/State) ... C		
	Identity Card (as defined by the issuing Country/State) ... I		
	Military ID ... M		
	Passport Card ... IP		
	Passenger Passport ... P		
(b)	Travel Document Issuing Country/State	1-3a	/USA
(c)	Travel Document Number	Max. 15an	/23145890
(d)	Passenger Nationality	1-3a	/USA
(e)	Date of Birth	7an	/12JUL64
	DDMMYY		
(f)	Gender of Passenger	1-2a	/M
	F = female, M = male, FI = female infant, MI = male infant and		
	U = Undisclosed Gender		
(g)	Travel Document Expiry Date ((1))DDMMYY	7an	/12JUL04
(h)	Travel Document Surname ((1))	Max. 30a	/STEVENSON
(i)	Travel Document First Given Name ((1))	Max. 30a	/JOHN
(j)	Travel Document Second Given Name ((1))	Max. 30a	/RICHARD

	Components	Number and Type of Characters	Examples
(k)	If multi-passenger passport and this SSR is for the primary passport holder, include the letter (H)	1a	/H
(l)	Name Information (Optional)		
	(If the primary travel document information does not apply to all passengers in the PNR, follow with a hyphen and passenger name field for whom the element applies.)		
	(i) Hyphen (-)	Hyphen	
	(ii) PNR Associated Name Including number in party		

Sample:

SSR+DOCS:HK:1:UA::::/P/USA/23145890/USA/12JUL64/M/12JUL04/STEVENSON/JOHN/RICHARD+::1

Additional Requirements:

- PNRGOV SSR Traveler reference number should be populated

US Address

According to the Order of the Centers for Disease Control and Prevention, Department of Health and Human Services under [42 CFR 71.31](#) and 71.4 issued on February 18, 2020, Address while in the United States includes the address or addresses while a Designated Passenger is in the United States (number and street, city, state, and zip code), with the exception of a U.S. citizen or a lawful permanent resident who will provide the address of permanent residence in the United States (number and street, city, state, and zip code).

PNR TAG: SSR DOCA

Free Text Structure

	Components	Number and Type of Characters	Examples
(a)	Type of Address D = destination, R = residence	1a	/R
(b)	Country	1-3a	/USA
(c)	Address Details	Max. 35an	/1600 SMITH STREET
(d)	City	Max. 35a	/HOUSTON
(e)	State/Province/County	Max. 35a	/TX
(f)	Zip Code/Postal Code	17an	/77001
(g)	Infant Indicator I = Infant (if an infant not occupying seat)	1a	/I
(h)	Name Information (Optional) (If the address information does not apply to all passengers in the PNR, follow with a hyphen and passenger name field for whom the element applies.)		
(i)	Hyphen (-)	Hyphen	
(ii)	PNR Associated Name Including number in party		

Sample:

SSR+DOCA:HK:1:UA::::/R/USA/1600 SMITH STREET/HOUSTON/TX/77001+::1

Additional Requirements:

- PNRGOV SSR Traveler reference number should be populated
- U.S. address should be provided, unless the passenger is only transiting through a U.S. airport and is not staying in the U.S.
 - Type of Address D: Destination Address in the U.S.
 - Type of Address R: Address of permanent residence in the US.

Primary Contact Phone Number

According to the Order of the Centers for Disease Control and Prevention, Department of Health and Human Services under [42 CFR 71.31](#) and 71.4 issued on February 18, 2020, Primary Contact Phone Number includes country code, and is the phone number at which a Designated Passenger can be contacted while in the United States.

PNR TAG: SSR CTCM

Free Text Structure

	Components	Number and Type of Characters	Examples
(a)	Phone Number (with country dialing code)	Max. 20n	/0445062711
(b)	Name Information (Optional)		
	(If the phone number information does not apply to all passengers in the PNR, follow with a hyphen and passenger name field for whom the element applies.)		
(i)	Hyphen (-)	Hyphen	
(ii)	PNR Associated Name Including number in party		

Sample:

SSR+CTCM:HK:1:UA:...../0445062711+::1

Additional Requirements:

- PNRGOV SSR Traveler reference number should be populated

Secondary Contact Phone Number

According to the Order of the Centers for Disease Control and Prevention, Department of Health and Human Services under [42 CFR 71.31](#) and 71.4 issued on February 18, 2020, Secondary Contact Phone Number includes country code.

PNR TAG: SSR PCTC

Free Text Structure

	Components	Number and Type of Characters	Examples
(a)	Name Information	1-100a	JOHN SMITH
(b)	two-character alpha ISO country code of the contact country	2a	/US
(c)	Phone Number (with country dialing code)	Max. 20n	2405062311

Sample:

SSR+PCTC:HK:1:QF:JOHN SMITH/US2405062311+:1

Additional Requirements:

- PNRGOV SSR Traveler reference number should be populated

Email Address

According to the Order of the Centers for Disease Control and Prevention, Department of Health and Human Services under [42 CFR 71.31](#) and 71.4 issued on February 18, 2020, Email address is the email that a Designated Passenger will use for email communications while in the United States.

PNR TAG: SSR CTCE

Free Text Structure:

	Components	Number and Type of Characters	Examples
(h)	Email Account	Max 256	STEVENSON24
(i)	// (Represents @ symbol)	2a	//
(j)	Email Domain	Max 256	GMAIL.COM
(k)	Name Information (Optional)		
	(If the phone number information does not apply to all passengers in the PNR, follow with a hyphen and passenger name field for whom the element applies.)		
(i)	Hyphen (-)	Hyphen	-
(ii)	PNR Associated Name Including number in party		1STEVENSON/ JOHNMR

Sample:

SSR+CTCE:HK:1:UA:::::/STEVENSON24//GMAIL.COM-1STEVENSON/JOHNMR+::1

Additional Requirements:

- PNRGOV SSR Traveler reference number should be populated
- // Represents @ symbol

Refusal to provide contact information

Field to be used by airlines to indicate that a Designated Passenger has refused or was otherwise unable to provide all five fields of the Designated Information prior to departure.

PNR TAG: SSR CTCR

Free Text Structure

	Components	Number and Type of Characters	Examples
	Refusal Text	10a	REFUSED
(k)	Name Information (Optional)		
	(If the phone number information does not apply to all passengers in the PNR, follow with a hyphen and passenger name field for whom the element applies.)		
	(i) Hyphen (-)	Hyphen	
	(ii) PNR Associated Name Including number in party		

Sample:

SSR+CTCR:HK:1:LH:////REFUSED+:1

Additional Requirements:

- PNRGOV SSR Traveler reference number should be populated
- Populate literal value "REFUSED"

CDC2019 Keyword

The CDC2019 keyword should be added to PNRs with at least one Designated Passenger, in the OSI, SSR, or Manifest Comment fields. The following three options are proposed.

Option 1

PNR TAG: OSI

Sample:

IFT+4:28::TP+CDC2019

Option 2

PNR TAG: SSR

Sample:

SSR+OTHS:::YY:::CDC2019

Option 3

PNR TAG: Manifest Comment

Sample:

IFT+4:7:::+CDC2019'