

NPHPSP Local Public Health System Performance Assessment Instrument
Table 1: Summary Of Performance Scores By Essential Public Health Services (EPHS)

Date Submitted: 12MAR2003

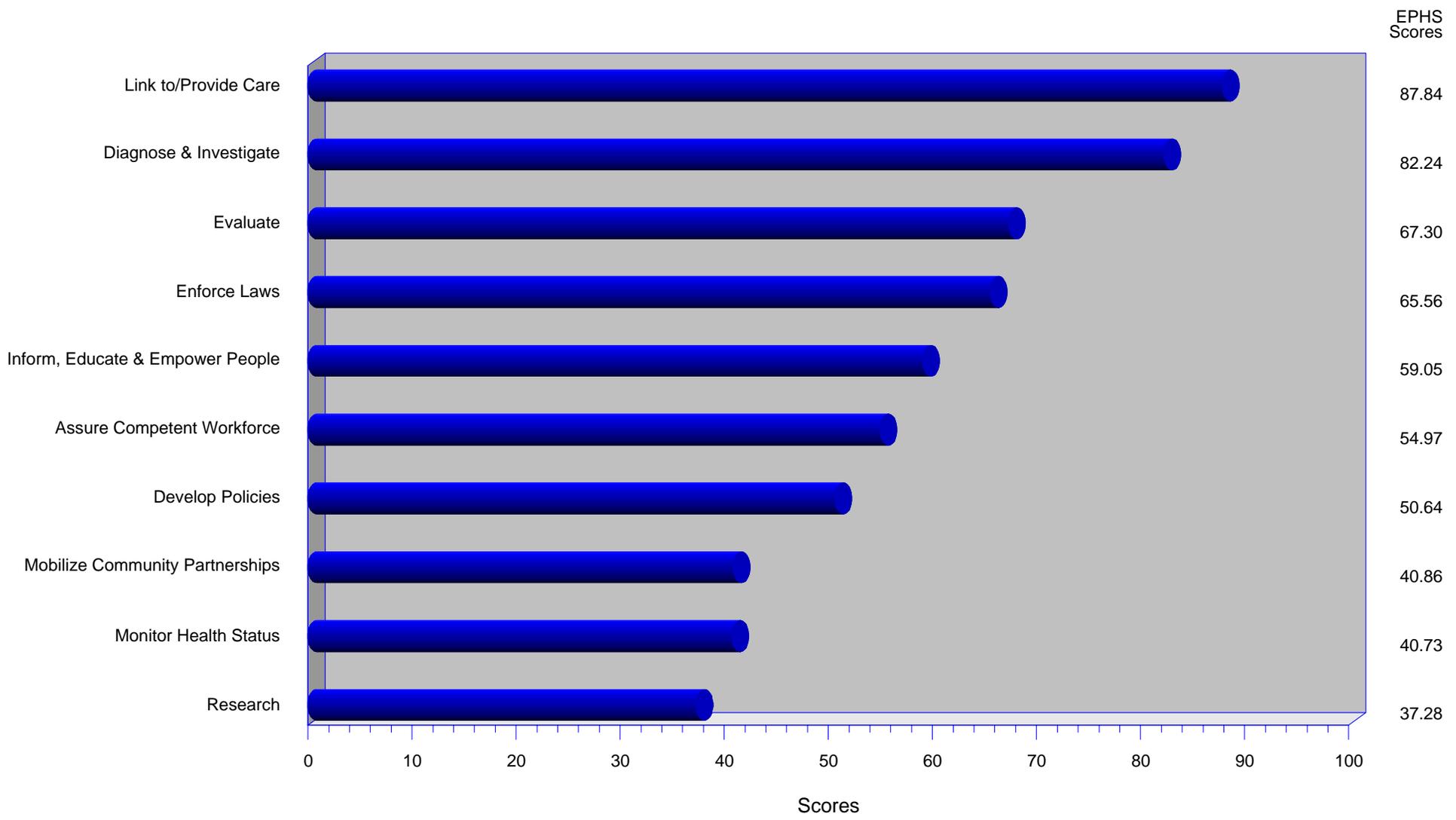
Essential Public Health Service	Local score
EPHS 1: Monitor Health Status	40.73
EPHS 2: Diagnose and Investigate Health Problems	82.24
EPHS 3: Inform, Educate, and Empower People	59.05
EPHS 4: Mobilize Community Partnerships	40.86
EPHS 5: Develop Policies and Plans	50.64
EPHS 6: Enforce Laws and Regulations	65.56
EPHS 7: Link People to Needed Personal Health Services	87.84
EPHS 8: Assure a Competent Workforce	54.97
EPHS 9: Evaluate Effectiveness, Accessibility and Quality	67.30
EPHS 10: Research for New Insights and Innovative Solutions	37.28
Average Total Performance Score	58.65

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How Did We Perform In The Ten Areas Of Essential Public Health Services (EPHS)?

Figure 1: Summary Of Performance Scores By Descending Order

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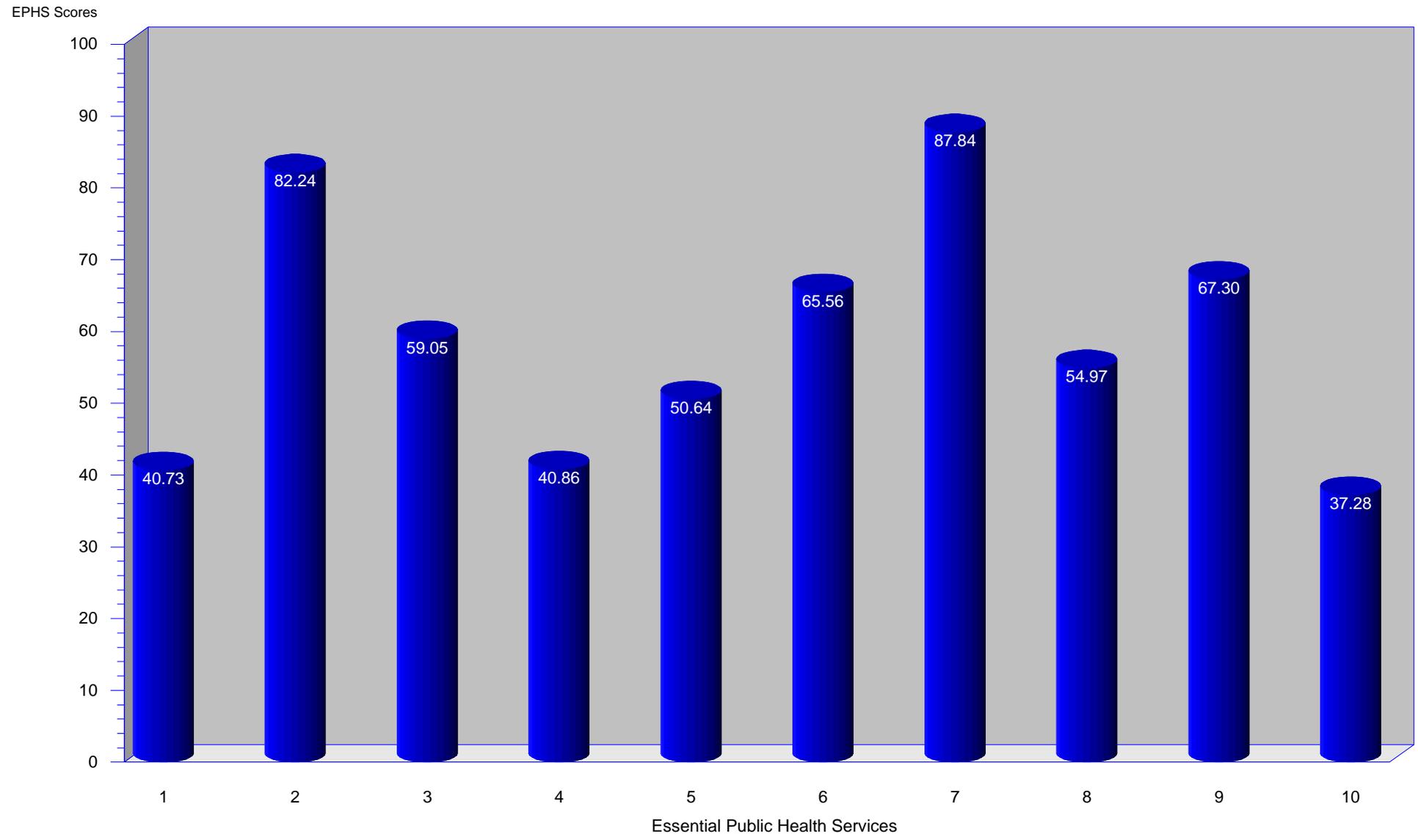


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How Did We Perform In The Ten Areas Of Essential Public Health Services (EPHS)?

Figure 2: Summary Of Performance Scores By EPHS

Date Submitted: 12MAR2003

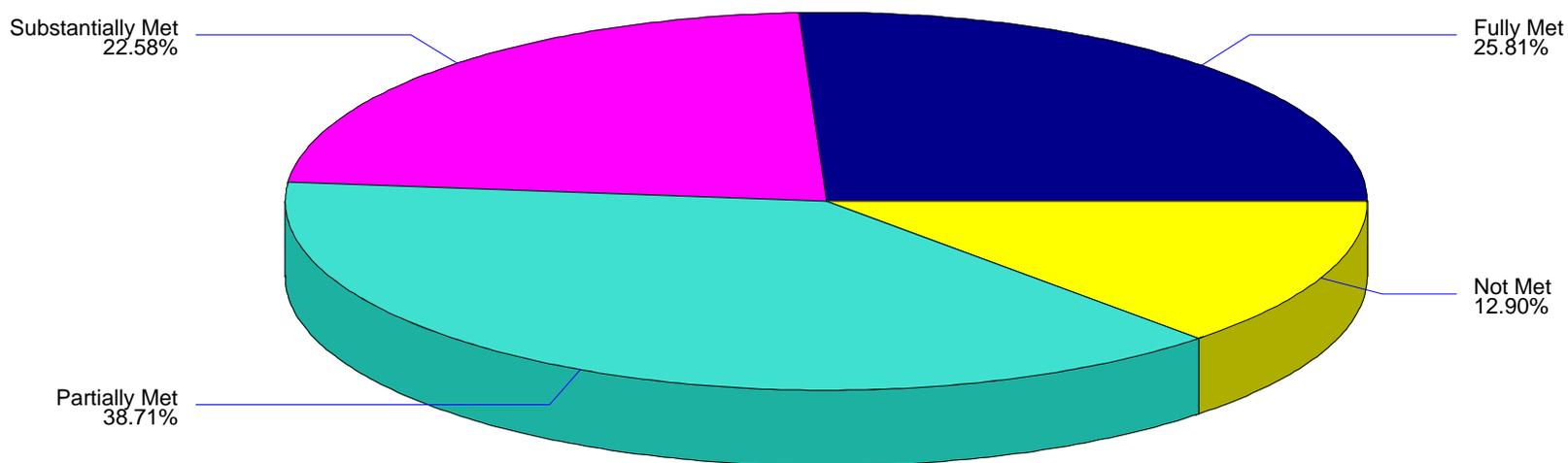


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How Well Did We Meet Performance Expectations In The Areas Of Essential Public Health Services (EPHS)?

Figure 3: Percentage Of Performance Scores Meeting Model Standards

Date Submitted: 12MAR2003



Fully Met: Score of 80 or higher
Substantially Met: Score between 60 and 79
Partially Met: Score between 26 and 59
Not Met: Score of 25 or less

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Where Do We Excel? Where Do We Need To Take A Closer Look?

Table 2: Summary Of Performance Scores By Model Standards

Date Submitted: 12MAR2003

Essential Service / Model Standard	Fully Met	Substantially Met	Partially Met	Not Met
EPHS 1: Monitor Health Status			•	
1.1 Population Based Community Health Profile		•		
1.2 Access to and Utilization of Current Technology				•
1.3 Maintenance of Population Health Registries		•		
EPHS 2: Diagnose and Investigate Health Problems	•			
2.1 Identification and Surveillance of Health Threats	•			
2.2 Plan for Public Health Emergencies	•			
2.3 Investigate and Respond to Public Health Emergencies			•	
2.4 Laboratory Support for Investigation of Health Threats	•			
EPHS 3: Inform, Educate, and Empower People			•	
3.1 Health Education			•	
3.2 Health Promotion Activities		•		
EPHS 4: Mobilize Community Partnerships			•	
4.1 Constituency Development			•	
4.2 Community Partnerships			•	
EPHS 5: Develop Policies and Plans			•	

Fully Met: Score of 80 or higher
 Substantially Met: Score between 60 and 79
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Where Do We Excel? Where Do We Need To Take A Closer Look?

Table 2: Summary Of Performance Scores By Model Standards

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Essential Service / Model Standard	Fully Met	Substantially Met	Partially Met	Not Met
5.1 Governmental Presence at Local Level		•		
5.2 Public Health Policy Development		•		
5.3 Community Health Improvement Process				•
5.4 Strategic Planning and Alignment			•	
EPHS 6: Enforce Laws and Regulations				
6.1 Review and Evaluate Laws, Regulations, and Ordinances		•		
6.2 Involvement in Improvement of Laws, Regs and Ordinances			•	
6.3 Enforce Laws, Regulations and Ordinances		•		
EPHS 7: Link People to Needed Personal Health Services				
7.1 Identification of Populations with Barriers to System	•			
7.2 Identifying Personal Health Service Needs of Population	•			
7.3 Assuring Linkage of People to Personal Health Services	•			
EPHS 8: Assure a Competent Workforce				
8.1 Workforce Assessment			•	•
8.2 Public Health Workforce Standards	•			
8.3 Continuing Education, Training and Mentoring			•	
8.4 Public Health Leadership Development			•	

Fully Met: Score of 80 or higher
 Substantially Met: Score between 60 and 79
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Where Do We Excel? Where Do We Need To Take A Closer Look?

Table 2: Summary Of Performance Scores By Model Standards

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Essential Service / Model Standard	Fully Met	Substantially Met	Partially Met	Not Met
EPHS 9: Evaluate Effectiveness, Accessibility and Quality		•		
9.1 Evaluation of Population-Based Services	•			
9.2 Evaluation of Personal Health Care Services		•		
9.3 Evaluation of Local Public Health System			•	
EPHS 10: Research for New Insights and Innovative Solutions			•	
10.1 Fostering Innovation			•	
10.2 Linkage with Institutions of Higher Learning and Research			•	
10.3 Capacity for Epidemiological, Policy and Service Research				•

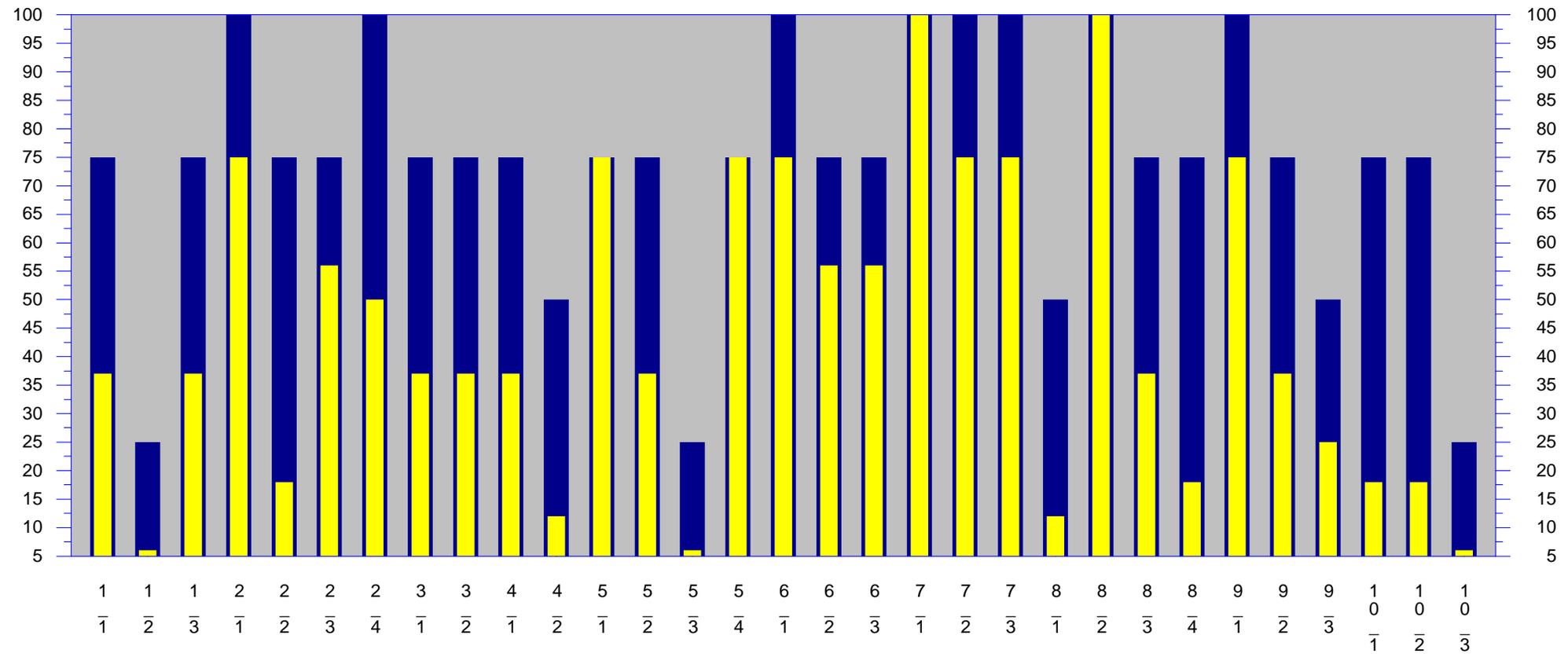
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How Much Does Our Local Public Health Agency(s) Contribute To Our Public Health System's Performance?

Figure 4: Perceived Agency Contribution Compared To System Performance - Summary Question Responses

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█ Perceived Local Public Health Agency Contribution
█ Perceived Local Public Health System Contribution

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Table 3: Summary Of Performance Scores By Essential Public Health Service (EPHS) And Indicators

Date Submitted: 12MAR2003

Essential Public Health Service	Score
EPHS 1: Monitor Health Status	40.73
1.1 Population Based Community Health Profile	62.08
1_1_1 Conducted community health assessment?	77.13
1_1_2 Compile data into community health profile?	27.50
1_1_3 Access to community demographic characteristics?	76.67
1_1_4 Access to community socioeconomic characteristics?	76.67
1_1_5 Access to health resource availability data?	53.33
1_1_6 Access to quality of life data for the community?	33.33
1_1_7 Access to behavioral risk factors for the community?	76.67
1_1_8 Access to community environmental health indicators?	43.33
1_1_9 Access to social and mental health data?	76.67
1_1_10 Access to maternal and child health data?	100.00
1_1_11 Access to death, illness, injury data?	100.00
1_1_12 Access to communicable disease data?	76.67
1_1_13 Access to sentinel events data?	0.00
1_1_14 Community-wide use of health assessment or CHP data promoted?	51.11
1.2 Access to and Utilization of Current Technology	0.00
1_2_1 State-of-the-art technology to support databases?	0.00
1_2_2 Access to geocoded health data?	0.00
1_2_3 Use geographic information systems (GIS)?	0.00
1_2_4 Use computer-generated graphics to identify trends and/or compare data?	0.00
1_2_5 CHP available in electronic version?	0.00
1.3 Maintenance of Population Health Registries	60.11

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Essential Public Health Service	Score
1_3_1 Maintain and/or contribute to one or more population health registries?	51.32
1_3_2 Used information from population health registries?	68.89
EPHS 2: Diagnose and Investigate Health Problems	
	82.24
2.1 Identification and Surveillance of Health Threats	81.39
2_1_1 Submit timely reportable disease information to state or LPHS?	100.00
2_1_2 Monitor changes in occurrence of health problems and hazards?	88.33
2_1_3 Have a comprehensive surveillance system?	0.00
2_1_4 Use IT for surveillance?	100.00
2_1_5 Access to Masters or Doctoral level epidemiologists and/or statisticians?	100.00
2_1_6 Procedure to alert communities about health threats/disease outbreaks?	100.00
2.2 Plan for Public Health Emergencies	90.00
2_2_1 Identified public health disasters and emergencies?	100.00
2_2_2 Have an emergency preparedness and response plan?	60.00
2_2_3 Plan been tested through one or more "mock events" in the past year?	100.00
2_2_4 Plan been reviewed or revised within the past two years?	100.00
2.3 Investigate and Respond to Public Health Emergencies	57.56
2_3_1 Designated an Emergency Response Coordinator?	0.00
2_3_2 Have current epidemiological case investigation protocols?	76.67
2_3_3 Written protocols for implementing program of source and contact tracing?	36.25
2_3_4 Roster of response personnel with technical expertise?	74.90
2_3_5 Evaluate public health emergency response incidents?	100.00

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Essential Public Health Service	Score
2.4 Laboratory Support for Investigation of Health Threats	100.00
2_4_1 Access to laboratory services to support investigations?	100.00
2_4_2 Access to laboratories capable of meeting routine diagnostic and surveillance needs?	100.00
2_4_3 Documentation that laboratories are licensed and/or credentialed?	100.00
2_4_4 Current guidelines or protocols for handling laboratory samples?	100.00
EPHS 3: Inform, Educate, and Empower People	59.05
3.1 Health Education	56.10
3_1_1 Information on community health to public and policy leaders?	68.73
3_1_2 Use media to communicate health information?	76.67
3_1_3 Sponsor health education programs?	79.00
3_1_4 Assessed public health education activities?	0.00
3.2 Health Promotion Activities	62.00
3_2_1 Implemented health promotion activities?	91.83
3_2_2 Collaborative networks for health promotion established?	94.17
3_2_3 Assessed health promotion activities?	0.00
EPHS 4: Mobilize Community Partnerships	40.86
4.1 Constituency Development	56.17
4_1_1 Process for identifying key constituents?	45.00
4_1_2 Encourage participation of constituents in improving community health?	70.17
4_1_3 Current directory of organizations that comprise the LPHS?	79.00
4_1_4 Use communications strategies to strengthen linkages?	30.50

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Essential Public Health Service	Score
4.2 Community Partnerships	25.56
4_2_1 Partnerships exist in the community?	76.67
4_2_2 Assure establishment of a broad-based community health improvement committee?	0.00
4_2_3 Assess the effectiveness of community partnerships?	0.00
EPHS 5: Develop Policies and Plans	50.64
5.1 Governmental Presence at Local Level	76.87
5_1_1 Includes a local governmental public health entity?	97.28
5_1_2 Assures participation of stakeholders in implementation of community health plan?	33.33
5_1_3 Local governing entity (e.g., local board of health) conducts oversight?	0.00
5_1_4 Local governmental public health entity work with the state public health system?	100.00
5.2 Public Health Policy Development	68.83
5_2_1 Contribute to the development of public health policies?	73.17
5_2_2 Review public health policies at least every two years?	66.67
5_2_3 Advocate for the development of prevention and protection policies?	66.67
5.3 Community Health Improvement Process	0.00
5_3_1 Established a community health improvement process?	0.00
5_3_2 Developed strategies to address community health objectives?	0.00
5.4 Strategic Planning and Alignment	56.85
5_4_1 Each organization in the LPHS conduct a strategic planning process?	100.00
5_4_2 Each organization in the LPHS review its organizational strategic plan?	0.00

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Essential Public Health Service	Score
5_4_3 Local governmental public health entity conduct strategic planning activities?	70.54
EPHS 6: Enforce Laws and Regulations	
65.56	
6.1 Review and Evaluate Laws, Regulations, and Ordinances	66.67
6_1_1 Identify public health issues addressed through laws, regulations, or ordinances?	66.67
6_1_2 Access to current compilation of laws, regulations, and ordinances?	100.00
6_1_3 Review the public health laws and regulations every 5 years?	0.00
6_1_4 Access to legal counsel?	100.00
6.2 Involvement in Improvement of Laws, Regs and Ordinances	
58.89	
6_2_1 Identify local public health issues not adequately addressed through existing laws, regulations, and ordinances?	0.00
6_2_2 Participated in the development or modification of laws, regulations or ordinances?	76.67
6_2_3 Provide technical assistance to legislative, regulatory or advocacy groups?	100.00
6.3 Enforce Laws, Regulations and Ordinances	
71.11	
6_3_1 Authority to enforce public health laws, regulations, or ordinances?	76.67
6_3_2 Assure enforcement activities are conducted in a timely manner?	66.67
6_3_3 Provide information to individuals and organizations about public health laws, regulations, and ordinances?	56.67
6_3_4 Reviewed the activities of institutions and businesses in the community?	84.44
EPHS 7: Link People to Needed Personal Health Services	
87.84	
7.1 Identification of Populations with Barriers to System	100.00
7_1_1 Identify any populations who may encounter barriers?	100.00

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Essential Public Health Service	Score
7.2 Identifying Personal Health Service Needs of Population	82.44
7_2_1 Defined personal health service needs for all of its catchment areas?	100.00
7_2_2 Assessed the extent personal health services are being provided?	66.67
7_2_3 Identify the personal health services of populations who encounter barriers to personal health services?	80.67
7.3 Assuring Linkage of People to Personal Health Services	81.08
7_3_1 Assure the provision of needed personal health services?	76.67
7_3_2 Provide outreach and linkage services for the community?	76.67
7_3_3 Initiatives to enroll eligible beneficiaries in state Medicaid or medical assistance programs?	100.00
7_3_4 Assure the coordinated delivery of personal health services?	85.42
7_3_5 Conducted an analysis of age-specific participation in preventive services?	66.67
EPHS 8: Assure a Competent Workforce	54.97
8.1 Workforce Assessment	19.33
8_1_1 Conduct a workforce assessment within past three years?	0.00
8_1_2 Gaps within the public and personal health workforce been identified?	58.00
8_1_3 Results of the workforce assessment disseminated?	0.00
8.2 Public Health Workforce Standards	96.81
8_2_1 Aware of and in compliance with guidelines and/or licensure/certification requirements for personnel?	100.00
8_2_2 Organizations developed written job standards and/or position descriptions?	100.00
8_2_3 Agency developed job standards and/or position descriptions?	94.07
8_2_4 Organizations conduct performance evaluations?	100.00
8_2_5 Agency conduct performance evaluations?	90.00

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Essential Public Health Service	Score
8.3 Continuing Education, Training and Mentoring	50.64
8_3_1 Identify education and training needs?	96.73
8_3_2 Local governmental public health entity provide opportunities for personnel to develop core public health co	0.00
8_3_3 Incentives provided to the workforce to participate in educational and training experiences?	72.50
8_3_4 Opportunities for interaction between LPHS organization staff and faculty from academic and research institu	33.33
8.4 Public Health Leadership Development	53.10
8_4_1 Promote the development of leadership skills?	79.06
8_4_2 Promote collaborative leadership?	33.33
8_4_3 Opportunities to provide leadership in areas of expertise or experience?	100.00
8_4_4 Opportunities to develop community leadership through and mentoring?	0.00
EPHS 9: Evaluate Effectiveness, Accessibility and Quality	67.30
9.1 Evaluation of Population-Based Services	83.43
9_1_1 Evaluated population-based health services?	61.22
9_1_2 Assess community satisfaction with population-based health services?	72.50
9_1_3 Identify gaps in the provision of population-based health services?	100.00
9_1_4 Use the results of the evaluation in the development of their strategic and operational plans?	100.00
9.2 Evaluation of Personal Health Care Services	69.93
9_2_1 Evaluated personal health services for the community?	66.67
9_2_2 Specific personal health care services in the community evaluated against established criteria?	49.67
9_2_3 Assess client satisfaction with personal health services?	66.67
9_2_4 Use information technology to assure quality of personal health services?	100.00
9_2_5 Use the results of the evaluation in the development of their strategic and operational plans?	66.67

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Essential Public Health Service	Score
9.3 Evaluation of Local Public Health System	48.54
9_3_1 Identified community organizations or entities that contribute to the delivery of the EPHS?	100.00
9_3_2 Evaluation of the LPHS conducted every three to five years?	0.00
9_3_3 Linkages and relationships among organizations that comprise the LPHS assessed?	33.33
9_3_4 Use results from the evaluation process to guide community health improvements?	60.83
EPHS 10: Research for New Insights and Innovative Solutions	37.28
10.1 Fostering Innovation	48.06
10_1_1 Encourage staff to develop new solutions to health problems in the community?	58.89
10_1_2 Proposed to research organizations one or more public health issues for inclusion in their research agenda?	0.00
10_1_3 Identify and/or monitor “best practices” developed by other public health agencies or organizations?	66.67
10_1_4 Encourage community participation in the development or implementation of research?	66.67
10.2 Linkage with Institutions of Higher Learning and Research	56.30
10_2_1 Partner with at least one institution of higher learning and/or research organization?	0.00
10_2_2 Develop relationships with institutions of higher learning and/or research organizations?	100.00
10_2_3 Encourage proactive interaction between the academic and practice communities?	68.89
10.3 Capacity for Epidemiological, Policy and Service Research	7.50
10_3_1 Access to researchers?	0.00
10_3_2 Resources to facilitate research within the LPHS?	0.00
10_3_3 Plan for the dissemination of research findings to public health colleagues?	30.00
10_3_4 Evaluate research activities?	0.00

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Essential Public Health Service	Score
Average Total Performance Score	58.65