National Public Health Performance Standards (NPHPS)

NPHPS Overview

Strengthening Systems, Improving the Public’s Health

[Health departments may use these slides for their own teaching purposes]
NPHPS Overview

BACKGROUND
NPHPS tools are used to
- Identify partners and community members in the public health system
- Engage those partners in health assessment and health improvement planning
- Promote improvement in agencies, systems, and communities

NPHPS provides a framework to assess capacity and performance of public health systems and public health governing bodies

NPHPS framework can help identify areas for system improvement, strengthen state and local partnerships, and ensure that a strong system is in place for addressing public health issues
Assessment Instruments

- State Public Health System Assessment
  www.astho.org/Programs/Accreditation-and-Performance/National-Public-Health-Performance-Standards/

- Local Public Health System Assessment
  www.naccho.org/topics/infrastructure/mapp/framework/phase3lphsa.cfm

- Public Health Governing Entity Assessment
  Email phpsp@cdc.gov
NPHPS Partners

- Centers for Disease Control and Prevention (CDC)
  - Office for State, Tribal, Local and Territorial Support (OSTLTS)
- American Public Health Association (APHA)
- Association of State and Territorial Health Officials (ASTHO)
- National Association of County and City Health Officials (NACCHO)
- National Network of Public Health Institutes (NNPHI)
- Public Health Foundation (PHF)
History of NPHPS

Key dates

- 1998—2002: Development of Version 1 instruments
- 2002: Release of Version 1 instruments
- 2007: Release of Version 2 instruments
- 2010—2013: Development of Version 3 instruments
- 2013: Release of Version 3 instruments
Four Concepts Applied in NPHPS

1. Based on the 10 Essential Public Health Services
2. Focus on the overall public health system
3. Describe an optimal level of performance
4. Support a process of quality improvement
NPHPS Overview

THE 10 ESSENTIAL PUBLIC HEALTH SERVICES AS A FRAMEWORK
The 10 Essential Public Health Services as a Framework

- Provide a foundation for any public health activity
- Describe public health at both the state and local levels
- Serve as a structure for the NPHPS Instruments which include sections addressing each essential service
- Provide a foundation for accreditation standards and measures
The Essential Public Health Services

1. **Monitor health status** to identify and solve community health problems
2. **Diagnose and investigate** health problems and health hazards in the community
3. **Inform, educate, and empower** people about health issues
4. **Mobilize** community partnerships to identify and solve health problems
5. **Develop policies and plans** that support individual and community health efforts
The Essential Public Health Services

6. Enforce laws and regulations that protect health and ensure safety
7. Link people to needed personal health services and assure the provision of health care when otherwise unavailable
8. Assure a competent public and personal health care workforce
9. Evaluate effectiveness, accessibility, and quality of personal and population-based health services
10. Research for new insights and innovative solutions to health problems
Essential Public Health Services
FOCUS ON THE “SYSTEM”
Focus on the “System”

- More than just the public health agency
- “Public Health System”
  - All public, private, and voluntary entities that contribute to public health in a given area
  - A network of entities with differing roles, relationships, and interactions
  - All entities contribute to the health and well-being of the community
The Public Health System

Diagram showing the network of public health agencies, organizations, and services such as hospitals, public health agency, nursing homes, community centers, and others, connected by lines to illustrate the network of the public health system.
A System of Partnerships That Includes, But Is Not Limited to . . .

- US Department of Health and Human Services
- State Health Departments
- Local Health Departments
- Tribal Health Departments
- Media
- Churches
- Schools
- Philanthropy
- Justice & Law Enforcement
- Community Coalitions
- Transportation
- Community Services
- Business
- Healthcare Providers
- Environmental Health
- Mental Health
Our Goal Is an Integrated System of Partnerships

US Department of Health and Human Services
State Health Departments
Local Health Departments
Tribal Health Departments

Philanthropy
Justice & Law Enforcement
Community Coalitions
Media
Churches
Schools
Business
Healthcare Providers
Environmental Health
Transportation
Community Services
Mental Health
NPHPS Overview

BENEFITS AND USE OF NPHPS
Benefits

- Using NPHPS can
  - Improve organizational and community communication and collaboration
  - Educate participants about public health and the interconnectedness of activities
  - Strengthen the diverse network of partners within state and local public health systems
  - Identify strengths and weaknesses to address in quality improvement efforts
  - Provide a benchmark for public health practice improvements
How You Can Use Results for Performance Improvement

- The NPHPS performance assessments can help participants understand gaps between their current performance and the optimal level of performance as described by the Standards.

- Results of the assessments should be incorporated into a broader planning process, such as a community health improvement process like Mobilizing for Action through Planning and Partnerships (MAPP), a state health improvement process, or a local board of health strategic planning process.
NPHPS Overview

NPHPS USE IN THE FIELD
Strategic Linkages and Drivers

- Healthy People 2020
- State legislation that provide or mention use of NPHPS
- Inclusion within the Public Health Accreditation Board standards for health department accreditation
- Inclusion within state or community health improvement processes such as MAPP
- Performance management and quality improvement efforts
Why Invest in NPHPS?

Health department + Public health system + Community partners + Workforce

Operational capacity (Infrastructure)

Every community program and public health activity (chronic disease, infectious disease, environmental health)

Better health outcomes
Reduced disparities
Better preparedness

Investments here
Builds
Operational capacity
Impacts
Pay big dividends here
Which leads to
For More Information

Have a question about NPHPS assessments or processes? Use the list below to find the best organization to contact.

- State Public Health System Performance Assessment
  Association of State and Territorial Health Officials

- Local Public Health System Performance Assessment
  National Association of County and City Health Officials

- Public Health Governing Entity Performance Assessment
  National Public Health Performance Standards Program

- General Questions
  National Public Health Performance Standards Program
For more information, please contact CDC’s Office for State, Tribal, Local and Territorial Support

4770 Buford Highway NE, Mailstop E-70, Atlanta, GA 30341
Telephone: 1-800-CDC-INFO (232-4636)/TTY: 1-888-232-6348
E-mail: OSTLTSfeedback@cdc.gov Web: http://www.cdc.gov/stltpublichealth

The findings and conclusions in this presentation are those of the authors and do not necessarily represent the official position of the Centers for Disease Control and Prevention.