

NMI JOB AID

TECHNICAL ASSISTANCE SERIES



MODELS OF NMI TECHNICAL ASSISTANCE AVAILABLE

CDC provides technical assistance through the National Notifiable Diseases Surveillance System (NNDSS) Modernization Initiative (NMI) State Implementation and Technical Assistance Team. The team includes experts from CDC and our partners at the Association of Public Health Laboratories and the Council of State and Territorial Epidemiologists.

The team provides technical assistance to public health agencies (PHAs) to help them adopt the NNDSS HL7 message mapping guides (MMGs) and use them to send case notification messages to the Message Validation, Processing, and Provisioning System (MVPS).

The “Models of NMI Technical Assistance Available” job aid will provide a brief overview of the different models of technical assistance available to PHAs.

MODELS OF NMI TECHNICAL ASSISTANCE AVAILABLE

NMI provides technical assistance as three different models: 1) onsite, 2) virtual, and 3) hybrid, which is a combination of onsite and virtual technical assistance.

Onsite: The NMI technical assistance team travels to the PHA to provide hands-on support and consulting for several days.

Virtual: The team provides support via web conferencing and teleconferences for PHAs that have all the necessary resources to complete the project with minimal assistance.

Hybrid: A specific team member is assigned to the PHA to help fill knowledge or resource gaps while the PHA participates in web conferencing and teleconference trainings.

	<h3>Onsite</h3> <ul style="list-style-type: none">■ In-person technical assistance meeting■ Entire technical assistance team onsite 2–3 days■ Provide in-depth support on all aspects of project■ Continued virtual support through to production	Templates, standardized information, checklists, and other tools
	<h3>Hybrid</h3> <ul style="list-style-type: none">■ In-person technical assistance meeting■ 1 or 2 technical assistance members onsite for 2–3 days■ Provide detailed support for a specified gap or need■ Provide overarching support for all other areas■ Continued virtual support through to production	
	<h3>Virtual</h3> <ul style="list-style-type: none">■ No in-person meeting■ Webinars, teleconference, and other means will be used to communicate■ Rolling support for any issues that arise (no particular pain point or identified need)■ Continued support and communication through to production	



U.S. Department of
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FREQUENTLY ASKED QUESTIONS

QUESTION: For which activities is NMI technical assistance available?

ANSWER: The NMI State Implementation and Technical Assistance Team works with PHA leadership, IT personnel, and epidemiology subject matter experts to assist in three areas:

- project management and business analysis;
- terminology expertise, data standards expertise, and workflow analysis; and
- technical architecture and system integration expertise.

For a complete listing of all activities supported by technical assistance, please see “Areas of NMI Technical Assistance” at www.cdc.gov/nmi/ta-trc/technical-assistance/areas.html.

QUESTION: Can all PHAs use NMI technical assistance?

ANSWER: Yes, all PHAs can use technical assistance. In addition, all PHAs can use the templates, standardized information, checklists, and other tools that are available on the NMI Technical Assistance and Training Resource Center at www.cdc.gov/nmi/ta-trc/resources.html.

QUESTION: Is there a cost to PHAs for using NMI technical assistance?

ANSWER: No, there is no cost to PHAs for technical assistance.

QUESTIONS ABOUT TECHNICAL ASSISTANCE OR ONBOARDING?

- Send an email to the CDC Electronic Data Exchange inbox at edx@cdc.gov.
- Include your question or a brief description of assistance needed.

FOR MORE INFORMATION

Visit the NMI Technical Assistance and Training Resource Center

www.cdc.gov/nmi/ta-trc