



ABOUT TECHNICAL ASSISTANCE

CDC provides technical assistance through the National Notifiable Diseases Surveillance System (NNDSS) Modernization Initiative (NMI) State Implementation and Technical Assistance Team. The team includes experts from CDC and our partners at the Association of Public Health Laboratories and the Council of State and Territorial Epidemiologists.

The team provides technical assistance to public health agencies (PHAs) to help them adopt the NNDSS HL7 message mapping guides (MMGs) and use them to send case notification messages to the Message Validation, Processing, and Provisioning System (MVPS).

This job aid will show you how to request technical assistance in just a few easy steps.

HOW TO REQUEST TECHNICAL ASSISTANCE

STEP 1: Send an email to the CDC Electronic Data Exchange inbox at edx@cdc.gov.

STEP 2: Use "NMI Technical Assistance Request" as the subject line.

STEP 3: Include a brief description of assistance needed. Learn more below about the areas for which technical assistance is available and the different models of technical assistance.

An NMI team member will contact you as soon as possible to begin the technical assistance process.

FREQUENTLY ASKED QUESTIONS

QUESTION: For which activities is NMI technical assistance available?

ANSWER: The NMI State Implementation and Technical Assistance Team works with PHA leadership, IT personnel, and epidemiology subject matter experts to assist in three areas:

- project management and business analysis;
- terminology expertise, data standards expertise, and workflow analysis; and
- technical architecture and system integration expertise.

For a complete listing of all activities supported by technical assistance, please see "Areas of NMI Technical Assistance" at www.cdc.gov/nmi/ta-trc/technical-assistance/areas.html.





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FREQUENTLY ASKED QUESTIONS (CONTINUED)

QUESTION: What models of technical assistance are available?

ANSWER: NMI technical assistance is provided as three different models: 1) onsite, 2) virtual, and 3) hybrid, a combination of onsite and virtual technical assistance.

See “Models of NMI Technical Assistance Available” at www.cdc.gov/nmi/ta-trc/technical-assistance/models.html for more information.

QUESTION: Can all PHAs use NMI technical assistance?

ANSWER: Yes, all PHAs can use technical assistance. In addition, all PHAs can use the templates, standardized information, checklists, and other tools that are available on the NMI Technical Assistance and Training Resource Center at www.cdc.gov/nmi/ta-trc/resources.html.

QUESTION: Is there a cost to PHAs for using NMI technical assistance?

ANSWER: No, there is no cost to PHAs for technical assistance.

QUESTIONS ABOUT TECHNICAL ASSISTANCE OR ONBOARDING?

- Send an email to the CDC Electronic Data Exchange inbox at edx@cdc.gov.
- Include your question or a brief description of assistance needed.

FOR MORE INFORMATION

Visit the NMI Technical Assistance and Training Resource Center

www.cdc.gov/nmi/ta-trc