



## 2012 National Study of Long-Term Care Providers (NSLTCP) Adult Day Services Center Questionnaire

The Centers for Disease Control and Prevention's National Center for Health Statistics (NCHS) is conducting the new National Study of Long-Term Care Providers (NSLTCP), which includes a national survey of adult day services centers. RTI International has been contracted to carry out the data collection.

Please answer all of the questions in reference to the **adult day services center** at the location shown on the pre-printed label below. If your center is part of a multi-facility campus, please only answer for the adult day services center portion of the campus. The accuracy of your answers is important to this study.

If you need assistance or have any questions while completing this questionnaire, please call 1-800-957-6456 to speak to a member of the NSLTCP project team.

Thank you for taking the time to complete this questionnaire.

Label here

Sincerely,

Angela M. Greene  
RTI International,  
Survey Contractor to NCHS

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National Center for Health Statistics  
Division of Health Care Statistics



## INSTRUCTIONS:

- Please clearly mark your responses in the boxes provided. → Examples  or
- Written answers should be printed in the space provided. → Example

# 1 Background Information

Please consult records and other staff as needed to answer questions.

Please provide answers only for the adult day services center portion of your campus.

1. What is the type of ownership of this adult day services center?

### MARK ONLY ONE ANSWER

- Private, nonprofit
- Private, for profit
- Publicly traded company or limited liability company (LLC)
- Government—federal, state, county, or local government

2. Is this center owned by a person, group, or organization that owns or manages **two or more adult day services centers**? This may include a corporate chain.

- Yes
- No

3. Is this adult day services center owned by any other type of organization?

- Yes → **CONTINUE**
- No, not part of another organization → **SKIP TO QUESTION 4**

- 3a. For each item (a–f) below, please indicate whether or not this type of organization owns this center.

	Yes	No
a. Hospital	<input type="checkbox"/>	<input type="checkbox"/>
b. Nursing home or skilled nursing facility	<input type="checkbox"/>	<input type="checkbox"/>
c. Home health agency	<input type="checkbox"/>	<input type="checkbox"/>
d. Hospice agency	<input type="checkbox"/>	<input type="checkbox"/>
e. Assisted living or similar residential care community (e.g., adult care or personal care residence)	<input type="checkbox"/>	<input type="checkbox"/>
f. Other	<input type="checkbox"/>	<input type="checkbox"/>

4. What is the maximum number of participants allowed at this adult day services center at this location? This may be called the allowable daily capacity and is usually determined by law or by fire code, but may also be a program decision.

Maximum number of participants allowed

5. What is the total number of participants currently enrolled at this center at this location? Include respite care participants.

Number of participants

6. Based on a typical week, what is the approximate average daily attendance at this center at this location? Include respite care participants.

Average daily attendance of participants

7. Based on a typical week, how many respite care participants does this center serve?

Number of participants OR  None

8. Is this adult day services center certified or otherwise set up to participate in Medicaid, either through the Medicaid State Plan or a home and community-based services waiver program?

Yes  
 No

9. During the last 30 days, how many of this center's participants had some or all of their long-term care services paid by Medicaid?

Number of participants OR  None

10. **Other than from Medicaid**, does this adult day services center receive funding from any federal, state, county or city community care agencies? For example, Older American Act Funding, State Unit on Aging, Area Agencies on Aging, or Councils on Aging.

Yes  
 No

11. Of this center's revenue from paid participant fees, about what percentage comes from each of the following sources? Your entries should add up to 100%. Enter "0" for any sources that do not apply.

a. Medicaid	<input type="text"/>	%
b. Medicare	<input type="text"/>	%
c. Other government	<input type="text"/>	%
d. Out-of-pocket payment by the participant or family	<input type="text"/>	%
e. Private insurance	<input type="text"/>	%
f. Other source	<input type="text"/>	%
TOTAL	<input type="text" value="100"/>	%

12. Is this center licensed or certified by the state **specifically** to provide adult day services?

Yes  
 No

13. Is this center licensed or certified under some other type of provider? For example, nursing home, rehabilitation center, or hospital.

Yes  
 No

14. A continuing care retirement community is a community that offers multiple levels of care such as independent living, residential care and skilled nursing care, and provides residents the opportunity to remain in the same community as their needs change. Is this adult day services center part of a continuing care retirement community?

Yes  
 No

15. What is the total number of years this center has been operating as an adult day services center at this location?

Less than 1 year  
 1 to 4 years  
 5 to 9 years  
 10 to 19 years  
 20 or more years

# 2

## Services Offered

Please provide answers only for the adult day services center portion of your campus.

16. For each item (a–i) below, please mark whether or not this adult day services center provides the service and, if it does, whether it is provided only by center employees, only by others through arrangement, or by both. Please mark “Not provided” if the center only refers participants to service providers.

a. Routine and emergency dental services by a licensed dentist	<input type="checkbox"/> Not provided <input type="checkbox"/> Provided only by center employees <input type="checkbox"/> Provided only by others through arrangement <input type="checkbox"/> Provided by both center employees and others through arrangement
b. Hospice services	<input type="checkbox"/> Not provided <input type="checkbox"/> Provided only by center employees <input type="checkbox"/> Provided only by others through arrangement <input type="checkbox"/> Provided by both center employees and others through arrangement
c. Social work services—provided by licensed social workers or persons with a bachelor’s or master’s degree in social work, and include an array of services such as psychosocial assessment, individual or group counseling, and referral services	<input type="checkbox"/> Not provided <input type="checkbox"/> Provided only by center employees <input type="checkbox"/> Provided only by others through arrangement <input type="checkbox"/> Provided by both center employees and others through arrangement
d. Any case management services—generally a process of assessment, planning, and facilitation of options and services for an individual	<input type="checkbox"/> Not provided <input type="checkbox"/> Provided only by center employees <input type="checkbox"/> Provided only by others through arrangement <input type="checkbox"/> Provided by both center employees and others through arrangement
e. Mental health services—target participants’ mental, emotional, psychological, or psychiatric well-being and include diagnosing, describing, evaluating, and treating mental conditions	<input type="checkbox"/> Not provided <input type="checkbox"/> Provided only by center employees <input type="checkbox"/> Provided only by others through arrangement <input type="checkbox"/> Provided by both center employees and others through arrangement
f. Any therapeutic services—physical, occupational, or speech	<input type="checkbox"/> Not provided <input type="checkbox"/> Provided only by center employees <input type="checkbox"/> Provided only by others through arrangement <input type="checkbox"/> Provided by both center employees and others through arrangement
g. Pharmacy services—including filling of and delivery of prescriptions	<input type="checkbox"/> Not provided <input type="checkbox"/> Provided only by center employees <input type="checkbox"/> Provided only by others through arrangement <input type="checkbox"/> Provided by both center employees and others through arrangement
h. Podiatry services	<input type="checkbox"/> Not provided <input type="checkbox"/> Provided only by center employees <input type="checkbox"/> Provided only by others through arrangement <input type="checkbox"/> Provided by both center employees and others through arrangement
i. Skilled nursing services—must be performed by a registered nurse (RN) or a licensed practical nurse (LPN) and are medical in nature	<input type="checkbox"/> Not provided <input type="checkbox"/> Provided only by center employees <input type="checkbox"/> Provided only by others through arrangement <input type="checkbox"/> Provided by both center employees and others through arrangement

## 16. Cont'd

j. Transportation services for medical or dental appointments	<input type="checkbox"/> Not provided <input type="checkbox"/> Provided only by center employees <input type="checkbox"/> Provided only by others through arrangement <input type="checkbox"/> Provided by both center employees and others through arrangement
k. Transportation services for social and recreational activities, or shopping	<input type="checkbox"/> Not provided <input type="checkbox"/> Provided only by center employees <input type="checkbox"/> Provided only by others through arrangement <input type="checkbox"/> Provided by both center employees and others through arrangement
l. Daily round trip transportation services to/from this center	<input type="checkbox"/> Not provided <input type="checkbox"/> Provided only by center employees <input type="checkbox"/> Provided only by others through arrangement <input type="checkbox"/> Provided by both center employees and others through arrangement

17. For about how many of the currently enrolled participants does this center manage, supervise, or store medications; administer medications; or provide assistance with self-administration of medications?

Number of participants **OR**  None

18. As a part of the admission process, does this center screen participants for **depression** with a standardized tool such as the Geriatric Depression Scale, Beck Depression Inventory, or the Center for Epidemiological Studies-Depression (CES-D) scale?

Yes  
 No

19. Disease-specific programs may include one or more of the following services—educational programs, physical activity programs, diet/nutrition programs, medication management programs, and weight management programs. **For each condition (a–d) below**, please indicate whether or not this center offers **any** of these services for participants with this condition.

	Yes	No
a. Alzheimer's disease and other dementias	<input type="checkbox"/>	<input type="checkbox"/>
b. Cardiovascular disease (e.g., heart disease, stroke, high blood pressure)	<input type="checkbox"/>	<input type="checkbox"/>
c. Depression	<input type="checkbox"/>	<input type="checkbox"/>
d. Diabetes	<input type="checkbox"/>	<input type="checkbox"/>

20. On a regular basis, does this center create daily schedules based on each participant's life history, abilities, and interests?

Yes  
 No

21. On a regular basis, does this center seek input from participants and their families into what personal care services are received by the participant?

Yes  
 No

22. On a regular basis, does this center give participants choices for each of the following?

**MARK YES OR NO IN EACH ROW**

	Yes	No
a. Meal times	<input type="checkbox"/>	<input type="checkbox"/>
b. Meal types/menus	<input type="checkbox"/>	<input type="checkbox"/>

# 3 Staff Profile

Please consult records and other staff as needed to answer questions.

Please provide answers only for the adult day services center portion of your campus.

23. For each item (a–d) below, please indicate the number of center staff that currently work at this adult day services center full-time and part-time. Please include:

- both full-time and part-time center employees (an individual is considered a center employee if the center is required to issue a Form W-2 on their behalf), and
- other individuals or organization staff under contract with and working at this center full-time and part-time.

Please report either the number of full-time and part-time staff OR the number of full-time equivalent (FTE) staff, but not both, for the center employee category and the contract staff category. If this center does not have any staff for a specific category, enter “0” under the number of full-time and part-time staff.

Current Center Staff		Number of Full-Time Staff If none, enter “0”	Number of Part-Time Staff If none, enter “0”		Number of Full-Time Equivalent (FTE) Staff If none, enter “0”
a. RNs	Center employee(s)	<input type="text"/>	<input type="text"/>	OR	<input type="text"/>
	Contract staff	<input type="text"/>	<input type="text"/>	OR	<input type="text"/>
b. LPNs/licensed vocational nurses (LVNs)	Center employee(s)	<input type="text"/>	<input type="text"/>	OR	<input type="text"/>
	Contract staff	<input type="text"/>	<input type="text"/>	OR	<input type="text"/>
c. Certified nursing assistants, nursing assistants, home health aides, home care aides, personal care aides, personal care assistants, and medication technicians or medication aides	Center employee(s)	<input type="text"/>	<input type="text"/>	OR	<input type="text"/>
	Contract staff	<input type="text"/>	<input type="text"/>	OR	<input type="text"/>
d. Social workers—licensed social workers or persons with a bachelor’s or master’s degree in social work	Center employee(s)	<input type="text"/>	<input type="text"/>	OR	<input type="text"/>
	Contract staff	<input type="text"/>	<input type="text"/>	OR	<input type="text"/>

24. Do any activities directors or activities staff work at this adult day services center? Include center employees and contract staff.

- Yes → CONTINUE  
 No → SKIP TO QUESTION 26

25. On an average shift, how many activities directors or activities staff are on-site providing services? Include center employees and contract staff.

Number of activities directors or activities staff OR  None

# 4 Participant Profile

Please consult records and other staff as needed to answer questions.

Please provide answers only for the adult day services center portion of your campus.

26. Of the participants currently enrolled at this center, how many are in each of the following categories? Count each participant only once. Enter "0" for any categories with no participants.

	NUMBER OF PARTICIPANTS
a. Hispanic or Latino, of any race	<input type="text"/>
b. American Indian or Alaska Native, not Hispanic or Latino	<input type="text"/>
c. Asian, not Hispanic or Latino	<input type="text"/>
d. Black, not Hispanic or Latino	<input type="text"/>
e. Native Hawaiian or Other Pacific Islander, not Hispanic or Latino	<input type="text"/>
f. White, not Hispanic or Latino	<input type="text"/>
d. Two or more races, not Hispanic or Latino	<input type="text"/>
e. Some other category reported in this center's system	<input type="text"/>
f. Not reported (race and ethnicity unknown)	<input type="text"/>
TOTAL	<input type="text"/>

**NOTE: Total should be the same as provided in Question 5.**

27. Of the participants currently enrolled at this center, how many are in each of the following categories? Enter "0" for any categories with no participants.

	NUMBER OF PARTICIPANTS
a. Male	<input type="text"/>
b. Female	<input type="text"/>
TOTAL	<input type="text"/>

**NOTE: Total should be the same as provided in Question 5.**

28. Of the participants currently enrolled at this center, how many are in each of the following age categories? Enter "0" for any categories with no participants.

	NUMBER OF PARTICIPANTS
a. 17 years or younger	<input type="text"/>
b. 18–44 years	<input type="text"/>
c. 45–54 years	<input type="text"/>
d. 55–64 years	<input type="text"/>
e. 65–74 years	<input type="text"/>
f. 75–84 years	<input type="text"/>
g. 85 years and older	<input type="text"/>
TOTAL	<input type="text"/>

**NOTE: Total should be the same as provided in Question 5.**

29. Of the participants currently enrolled at this center, how many live in each of the following places? Enter "0" for any categories with no participants.

	NUMBER OF PARTICIPANTS
a. An assisted living or similar residential care community (e.g., adult care or personal care residence)	<input type="text"/>
b. A private residence (house or apartment)	<input type="text"/>
c. A nursing home or other institutional setting	<input type="text"/>
d. Some other place	<input type="text"/>
TOTAL	<input type="text"/>

**NOTE: Total should be the same as provided in Question 5.**

30. Of the participants currently enrolled at this center, about how many have been diagnosed with each of the following conditions?

**NUMBER OF PARTICIPANTS**

- a. Alzheimer's disease or other dementias  OR  None
- b. Developmental disability, such as mental retardation, autism, or Down's syndrome  OR  None
- c. Severe mental illness, such as schizophrenia and psychosis  OR  None
- d. Depression  OR  None

31. Before or upon admission, does this center use a standardized tool to conduct a formal assessment of its participants to identify anyone with a cognitive impairment?

- Yes → **CONTINUE**
- No → **SKIP TO QUESTION 32**

31a. Based on this assessment, about how many of the participants currently enrolled at this center have been identified as having a cognitive impairment?

Number of participants OR  None

32. This next question asks about the number of participants at this adult day services center who currently need assistance in activities of daily living (ADLs).

**Assistance refers to needing any help or supervision from another person, or use of special equipment.** As a reminder, please provide answers only for the **adult day services center portion** of your campus.

Of the participants currently enrolled at this center, about how many need **any assistance** in each of the following activities?

**NUMBER OF PARTICIPANTS**

- a. Transferring in and out of bed  OR  None
- b. Transferring in and out of a chair  OR  None
- c. With eating, like cutting up food  OR  None
- d. With dressing  OR  None
- e. With bathing or showering  OR  None
- f. In using the bathroom (toileting)  OR  None
- g. With locomotion or walking—this includes using a cane, walker, or wheelchair and/or help from another person.  OR  None

33. Of the participants currently enrolled at this center, about how many use a manual, electric, or motorized wheelchair or scooter?

Number of participants OR  None

34. Of the participants currently enrolled at this center, about how many were discharged from an overnight hospital stay in the last 90 days? Exclude trips to the hospital emergency department that did not result in an overnight hospital stay.

Number of participants → CONTINUE

None → SKIP TO QUESTION 35

34a. Of the participants who were discharged from an overnight hospital stay in the last 90 days, about how many of those participants were **re-admitted** to the hospital for an overnight stay within 30 days of their hospital discharge?

Number of participants OR  None

35. Of the participants currently enrolled at this center, about how many were treated in a hospital emergency department in the last 90 days?

Number of participants OR  None

**Questions 36–38b refer to the last 12 months.**

36. In the last 12 months, about how many participants were newly enrolled into this center? Count all participants who were newly enrolled—including respite care participants, participants who later died, and participants who are no longer enrolled—regardless of the reason.

Number of participants OR  None

37. In the last 12 months, about how many participants died? Include respite care participants.

Number of participants OR  None

38. In the last 12 months, about how many participants, including respite care participants, permanently stopped using this adult day services center? Exclude deaths.

Number of participants → CONTINUE

None → SKIP TO QUESTION 39

38a. Where did each of these participants go immediately after they stopped using the center? Enter "0" for any categories with no participants.

**NUMBER OF PARTICIPANTS**

a. Another adult day services center

b. Assisted living or similar residential care community (e.g., adult care or personal care residence)

c. Hospital

d. Nursing home

e. Private residence (house or apartment)

f. Some other place

TOTAL

**NOTE: Total should be the same as provided in Question 38.**

38b. Of those participants who stopped using this center in the last 12 months, about how many left because the cost of attending the center, including meals and services required to meet their needs, exceeded their ability to pay?

Number of participants OR  None

# 5 Record Keeping

Please provide answers only for the adult day services center portion of your campus.

39. An Electronic Health Record is a computerized version of the participant's health and personal information used in the management of the participant's health care. Other than for accounting or billing purposes, does this adult day services center use Electronic Health Records?

- Yes  
 No

40. For each item (a–s) below, please indicate in Column 1 whether or not this adult day services center **collects or tracks this information** about participants. If this center does collect or track the information, please indicate in Column 2 whether or not this center has the **computerized capability** to collect or track it.

	<b>Column 1</b> Does this center <b>collect/track</b> this information?	<b>IF YES IN COLUMN 1</b>	<b>Column 2</b> Does this center have the <b>computerized capability</b> to collect/track this information?
a. Contact information for the participant's medical providers	<input type="checkbox"/> Yes <input type="checkbox"/> No	→	<input type="checkbox"/> Yes <input type="checkbox"/> No
b. Participant demographics	<input type="checkbox"/> Yes <input type="checkbox"/> No	→	<input type="checkbox"/> Yes <input type="checkbox"/> No
c. Functional assessments	<input type="checkbox"/> Yes <input type="checkbox"/> No	→	<input type="checkbox"/> Yes <input type="checkbox"/> No
d. Individual service plans	<input type="checkbox"/> Yes <input type="checkbox"/> No	→	<input type="checkbox"/> Yes <input type="checkbox"/> No
e. Participant service records (a record of the services being provided to each participant)	<input type="checkbox"/> Yes <input type="checkbox"/> No	→	<input type="checkbox"/> Yes <input type="checkbox"/> No
f. Clinical notes, such as medical history and daily progress notes	<input type="checkbox"/> Yes <input type="checkbox"/> No	→	<input type="checkbox"/> Yes <input type="checkbox"/> No
g. Participant problem list (medical and behavioral concerns)	<input type="checkbox"/> Yes <input type="checkbox"/> No	→	<input type="checkbox"/> Yes <input type="checkbox"/> No
h. Advance directives	<input type="checkbox"/> Yes <input type="checkbox"/> No	→	<input type="checkbox"/> Yes <input type="checkbox"/> No
i. Automatic reminders for updating records, scheduling screening tests or guideline based interventions	<input type="checkbox"/> Yes <input type="checkbox"/> No	→	<input type="checkbox"/> Yes <input type="checkbox"/> No
j. Lists of medications	<input type="checkbox"/> Yes <input type="checkbox"/> No	→	<input type="checkbox"/> Yes <input type="checkbox"/> No
k. Medication administration records	<input type="checkbox"/> Yes <input type="checkbox"/> No	→	<input type="checkbox"/> Yes <input type="checkbox"/> No
l. Active medication allergy lists	<input type="checkbox"/> Yes <input type="checkbox"/> No	→	<input type="checkbox"/> Yes <input type="checkbox"/> No

40. Cont'd

	<b>Column 1</b> Does this center <b>collect/track</b> this information?	<b>IF YES IN COLUMN 1</b>	<b>Column 2</b> Does this center have the <b>computerized capability</b> to collect/track this information?
m. Warning of drug interactions or contraindications	<input type="checkbox"/> Yes <input type="checkbox"/> No	→	<input type="checkbox"/> Yes <input type="checkbox"/> No
n. Discharge and transfer summaries	<input type="checkbox"/> Yes <input type="checkbox"/> No	→	<input type="checkbox"/> Yes <input type="checkbox"/> No
o. Outside health care visits, including emergency room visits and overnight hospital admissions	<input type="checkbox"/> Yes <input type="checkbox"/> No	→	<input type="checkbox"/> Yes <input type="checkbox"/> No
p. Orders for prescriptions	<input type="checkbox"/> Yes <input type="checkbox"/> No	→	<input type="checkbox"/> Yes <input type="checkbox"/> No
q. Orders for tests	<input type="checkbox"/> Yes <input type="checkbox"/> No	→	<input type="checkbox"/> Yes <input type="checkbox"/> No
r. Viewing laboratory/imaging results (seeing and reading test results)	<input type="checkbox"/> Yes <input type="checkbox"/> No	→	<input type="checkbox"/> Yes <input type="checkbox"/> No
s. Public health reporting	<input type="checkbox"/> Yes <input type="checkbox"/> No	→	<input type="checkbox"/> Yes <input type="checkbox"/> No

41. Does this adult day services center's computerized system support **electronic health information exchange** with each of the following providers?

**MARK YES OR NO IN EACH ROW**

	<b>Yes</b>	<b>No</b>
a. Physician	<input type="checkbox"/>	<input type="checkbox"/>
b. Pharmacy	<input type="checkbox"/>	<input type="checkbox"/>

## 6 Contact Information

We would like to reach you if we have questions about your answers. Please provide your name, telephone number, work e-mail address, and job title. Your contact information will be kept confidential and will not be shared with anyone outside the project team.

### PLEASE PRINT

Your full name:

Your work telephone number, with extension: (  )

Your work e-mail address:

Your job title:

Thank you for participating in the NSLTCP.