

FORM **HHCS-5**
(3-29-96)

U.S. DEPARTMENT OF COMMERCE
BUREAU OF THE CENSUS
ACTING AS COLLECTING AGENT FOR THE
DEPARTMENT OF HEALTH AND HUMAN SERVICES
U.S. PUBLIC HEALTH SERVICE
CENTERS FOR DISEASE CONTROL AND PREVENTION
NATIONAL CENTER FOR HEALTH STATISTICS

DISCHARGED PATIENT QUESTIONNAIRE

**1996 NATIONAL HOME AND
HOSPICE CARE SURVEY**

NOTICE – Public reporting burden for this collection of information is estimated to average 10 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to DHHS Reports Clearance Officer; Paperwork Reduction Project (0920-0298) Room 531-H; Hubert H. Humphrey Bldg.; 200 Independence Ave., SW; Washington, DC 20201. Information contained on this form which would permit identification of any individual or establishment has been collected with a guarantee that it will be held in strict confidence, will be used for purposes stated for this study, and will not be disclosed or released to others without the consent of the individual or establishment in accordance with Section 308(d) of the Public Health Service Act (42 USC 242m).

Section A – ADMINISTRATIVE INFORMATION

1. Field representative name	2. FR code	3. Date of interview Month/Day/Year / /
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Section B – PATIENT INFORMATION

1. Patient name or other identifier First M.I. Last	2. Patient line number	3. Date of Discharge Month/Day/Year / /
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Section C – STATUS OF INTERVIEW

- 01 Complete
- 02 Partial
- 03 Patient included in sampling list in error
- 04 Incorrect sample line number selected
- 05 Refused
- 06 Assessment only
- 07 Unable to locate record
- 08 Less than 6 discharges selected
- 09 Other noninterview – *Specify* _____
- 10 No discharges

NOTES

NOTES

Read to each new respondent.

In order to obtain national level data about patients who are discharged from hospices and home health agencies such as this one, we are collecting information about a sample of discharges. I will be asking questions about the background, health status, treatment, social contacts, and billing information for each sampled discharge.

The information you provide will be held in strict confidence and will be used ONLY by persons involved in the survey and only for the purposes of the survey.

In answering these questions, it is especially important to locate the information in the patient's medical record. Do you have the medical file(s) and record(s) for (Read name(s) of selected discharged patient(s))?

If not, ask the respondent to get it/them prior to beginning the interview. Fill sections A and B on the front of all the discharged patient forms while the respondent gets the records. If no record is available for a patient, try to obtain as much information as possible from whatever administrative records are available and/or from the respondent's memory.

1. What was ...'s sex?

- 01 Male
02 Female

2. What was ...'s date of birth?

Age (at admission)

Month	Day	Year

OR _____ OR _____
Years Months

HAND FLASHCARD 1.

3a. Which of these best described ...'s race?

Mark (X) only one box.

- 01 White
02 Black
03 American Indian, Eskimo, Aleut
04 Asian, Pacific Islander
05 Other - Specify _____
06 Don't know

b. Was ... of Hispanic origin?

- 01 Yes
02 No
03 Don't know

4. What was ...'s marital status at the time of discharge?

Mark (X) only one box.

- 01 Married
02 Widowed
03 Divorced
04 Separated
05 Never Married
06 Single
07 Don't know

HAND FLASHCARD 2.

5a. During the episode of care that ended on (date of discharge), where was ... living?

Mark (X) only one box.

- 01 Private residence
02 Rented room, boarding house
03 Retirement home
04 Board and care assisted living or residential care facility
05 Other type of health facility (including mental health facility) - SKIP to item 6 Introduction
06 Other - Specify _____

b. Was ... living with family members, nonfamily members, both family and nonfamily members, or alone?

- 01 With family members
02 With nonfamily members
03 With both family members and nonfamily members
04 Alone
05 Don't know

Read the introductory paragraph for the Social Security Number only once for each respondent.

As part of this survey, we would like to have . . . 's Social Security Number. Provision of this number is voluntary and providing or not providing the number will have no effect in any way on . . . 's benefits. This number will be useful in conducting future followup studies. It will be used to match against the vital statistics records maintained by the National Center for Health Statistics. This information is collected under the authority of Section 306 of the Public Health Service Act.

6. What was . . . 's Social Security Number?

Social Security Number

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- 01 Refused
02 Don't know

HAND FLASHCARD 3.

7. Who referred . . . to this agency?

Mark (X) all that apply.

PROBE: Any other sources?

- 01 Self/Family
02 Nursing home
03 Hospital
04 Physician
05 Health department
06 Social service agency
07 Home health agency
08 Hospice
09 Religious organization
10 Other - Specify _____
11 Don't know

8. What was the date of . . . 's admission for the period of care which ended on (Date of discharge)?

Month	Day	Year

- 00 Only an assessment was done for this patient (patient was not provided services by this agency)

9a. According to . . . 's medical record, what were the primary and other diagnoses at the time of . . . 's admission that ended with this (discharge/assessment)?

PROBE: Any other diagnoses?

- 00 No diagnosis

Primary: 1 _____

Others: 2 _____

3 _____

4 _____

5 _____

6 _____

Refer to Q8. If **ONLY** an assessment was done for this patient, END THE INTERVIEW AND COMPLETE SECTION C ON THE COVER. THEN GO TO the next discharged patient questionnaire.

If the patient was admitted to the agency and provided services by the agency, CONTINUE this interview.

b. According to . . . 's medical records, what were . . . 's primary and other diagnoses at the time of discharge - that is, on (Date of discharge)?

PROBE: Any other diagnoses?

- 00 No diagnosis
01 Same as 9a

Primary: 1 _____

Others: 2 _____

3 _____

4 _____

5 _____

6 _____

<p>9c. According to . . . 's medical record, did . . . have any diagnostic or surgical procedures that were related to . . . 's admission to this agency?</p>	<p>00 <input type="checkbox"/> No procedures</p> <p>01 <input type="checkbox"/> Yes 1 _____</p> <p>2 _____</p>
<p><i>HAND FLASHCARD 4.</i></p> <p>d. Why was . . . discharged?</p> <p><i>Mark (X) only one box.</i></p> <p><i>If the respondent answers "01 – Goals met", PROBE to determine which of the boxes "02–06" you should mark.</i></p>	<p>01 <input type="checkbox"/> Goals met</p> <p>02 <input type="checkbox"/> Recovered</p> <p>03 <input type="checkbox"/> Stabilized</p> <p>04 <input type="checkbox"/> Family/friends resumed care</p> <p>05 <input type="checkbox"/> Services no longer needed</p> <p>06 <input type="checkbox"/> Other – <i>Specify</i> _____</p> <p>07 <input type="checkbox"/> Moved out of area</p> <p>08 <input type="checkbox"/> Admitted to hospital</p> <p>09 <input type="checkbox"/> Admitted to nursing home</p> <p>10 <input type="checkbox"/> Benefits exhausted</p> <p>11 <input type="checkbox"/> Charged/transferred home health/hospice agency</p> <p>12 <input type="checkbox"/> Deceased</p> <p>13 <input type="checkbox"/> Other – <i>Specify</i> _____</p> <p>14 <input type="checkbox"/> Don't know</p>
<p>10. What type of care was . . . receiving at the time of discharge? Was it home health care or hospice care?</p>	<p>01 <input type="checkbox"/> Home health care</p> <p>02 <input type="checkbox"/> Hospice care</p>
<p>11a. Did . . . have a primary caregiver (outside of this agency)?</p>	<p>01 <input type="checkbox"/> Yes</p> <p>02 <input type="checkbox"/> No } <i>SKIP to item 12</i></p> <p>03 <input type="checkbox"/> Don't know } <i>INSTRUCTION BOX</i></p>
<p>b. Did . . . usually live with (his/her) primary caregiver?</p>	<p>01 <input type="checkbox"/> Yes</p> <p>02 <input type="checkbox"/> No</p> <p>03 <input type="checkbox"/> Don't know</p>
<p><i>HAND FLASHCARD 5.</i></p> <p>c. What was the relationship of the primary caregiver to . . . ?</p> <p><i>Mark (X) only one box.</i></p>	<p>01 <input type="checkbox"/> Spouse</p> <p>02 <input type="checkbox"/> Parent</p> <p>03 <input type="checkbox"/> Child</p> <p>04 <input type="checkbox"/> Daughter-in-law/Son-in-law</p> <p>05 <input type="checkbox"/> Other relative – <i>Specify</i> _____</p> <p>06 <input type="checkbox"/> Neighbor</p> <p>07 <input type="checkbox"/> Friend</p> <p>08 <input type="checkbox"/> Volunteer group</p> <p>09 <input type="checkbox"/> Other – <i>Specify</i> _____</p> <p>10 <input type="checkbox"/> Don't know</p>
<p>INSTRUCTION BOX</p>	<p><i>For items 12 through 19, use the phrase "THE LAST TIME SERVICE WAS PROVIDED PRIOR TO (discharge on date of discharge)" if the patient was discharged alive. Use the phrase "THE LAST TIME SERVICE WAS PROVIDED PRIOR TO (death)" if the patient was discharged dead.</i></p>
<p><i>HAND FLASHCARD 6.</i></p> <p>12. The following questions refer to the patient's status the last time service was provided prior to (discharge on date of discharge/death).</p> <p>The last time service was provided prior to (discharge on date of discharge/death), which of these aids did . . . regularly use?</p> <p><i>Mark (X) all that apply.</i></p> <p>PROBE: Any other aids?</p>	<p>00 <input type="checkbox"/> No aids used</p> <p>01 <input type="checkbox"/> Bedside commode</p> <p>02 <input type="checkbox"/> Brace (any type)</p> <p>03 <input type="checkbox"/> Cane</p> <p>04 <input type="checkbox"/> Crutches</p> <p>05 <input type="checkbox"/> Dentures (full or partial)</p> <p>06 <input type="checkbox"/> Eyeglasses (including contact lenses)</p> <p>07 <input type="checkbox"/> Hearing aid</p> <p>08 <input type="checkbox"/> Hospital bed</p> <p>09 <input type="checkbox"/> Orthotics</p> <p>10 <input type="checkbox"/> Shower chair</p> <p>11 <input type="checkbox"/> Walker</p> <p>12 <input type="checkbox"/> Wheel chair – Manually operated</p> <p>13 <input type="checkbox"/> Wheel chair – Motorized</p> <p>14 <input type="checkbox"/> Other – <i>Specify</i> _____</p>

<i>HAND FLASHCARD 10.</i>				
18. The last time service was provided prior to (discharge on date of discharge/death), did . . . receive personal help from this agency in any of the following activities as defined on this card -- <i>Mark (X) one box for each activity.</i>	Yes	No	Don't know	Not applicable (e.g., patient was bedfast)
a. Bathing or showering?	01 <input type="checkbox"/>	02 <input type="checkbox"/>	03 <input type="checkbox"/>	04 <input type="checkbox"/>
b. Dressing?	01 <input type="checkbox"/>	02 <input type="checkbox"/>	03 <input type="checkbox"/>	04 <input type="checkbox"/>
c. Eating?	01 <input type="checkbox"/>	02 <input type="checkbox"/>	03 <input type="checkbox"/>	04 <input type="checkbox"/>
d. Transferring in or out of beds or chairs?	01 <input type="checkbox"/>	02 <input type="checkbox"/>	03 <input type="checkbox"/>	04 <input type="checkbox"/>
e. Walking?	01 <input type="checkbox"/>	02 <input type="checkbox"/>	03 <input type="checkbox"/>	04 <input type="checkbox"/>
f. Using the toilet room?	01 <input type="checkbox"/>	02 <input type="checkbox"/>	03 <input type="checkbox"/>	04 <input type="checkbox"/>
<i>HAND FLASHCARD 11.</i>				
19. The last time service was provided prior to (discharge on date of discharge/death), did . . . receive personal help from your agency in any of the following activities -- <i>Mark (X) one box for each activity.</i>	Yes	No	Don't know	Not applicable (e.g., patient was bedfast)
a. Doing light housework?	01 <input type="checkbox"/>	02 <input type="checkbox"/>	03 <input type="checkbox"/>	04 <input type="checkbox"/>
b. Managing money?	01 <input type="checkbox"/>	02 <input type="checkbox"/>	03 <input type="checkbox"/>	04 <input type="checkbox"/>
c. Shopping for groceries or clothes?	01 <input type="checkbox"/>	02 <input type="checkbox"/>	03 <input type="checkbox"/>	04 <input type="checkbox"/>
d. Using the telephone (dialing or receiving calls)?	01 <input type="checkbox"/>	02 <input type="checkbox"/>	03 <input type="checkbox"/>	04 <input type="checkbox"/>
e. Preparing meals?	01 <input type="checkbox"/>	02 <input type="checkbox"/>	03 <input type="checkbox"/>	04 <input type="checkbox"/>
f. Taking medications?	01 <input type="checkbox"/>	02 <input type="checkbox"/>	03 <input type="checkbox"/>	04 <input type="checkbox"/>
<i>HAND FLASHCARD 12.</i>				
20a. During the 30 days prior to discharge, which of these services were provided to . . . BY YOUR AGENCY? <i>Mark (X) all that apply.</i> PROBE: Any other services?	00 <input type="checkbox"/> None 01 <input type="checkbox"/> Continuous home care 02 <input type="checkbox"/> Counseling 03 <input type="checkbox"/> Homemaker-household services 04 <input type="checkbox"/> Medications 05 <input type="checkbox"/> Mental health services 06 <input type="checkbox"/> Nursing services 07 <input type="checkbox"/> Nutritionist services 08 <input type="checkbox"/> Occupational therapy 09 <input type="checkbox"/> Physical therapy 10 <input type="checkbox"/> Physician services 11 <input type="checkbox"/> Social services 12 <input type="checkbox"/> Speech therapy/Audiology 13 <input type="checkbox"/> Transportation 14 <input type="checkbox"/> Volunteers 15 <input type="checkbox"/> Other services – <i>Specify</i> ↴ _____			

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HAND FLASHCARD 13.

20b. During the 30 days prior to discharge, which of these service providers FROM YOUR AGENCY visited . . . ?

Mark (X) all that apply.

PROBE: Any other providers?

- 00 None
- 01 Chaplain
- 02 Dietitians/Nutritionists
- 03 Home health aides
- 04 Homemakers/Personal caretakers
- 05 Licensed practical or vocational nurses
- 06 Nursing aides and attendants
- 07 Occupational therapists
- 08 Physical therapists
- 09 Physicians
- 10 Registered nurses
- 11 Respiratory therapists
- 12 Social workers
- 13 Speech pathologists/audiologists
- 14 Volunteers
- 15 Other providers – Specify ↘

HAND FLASHCARD 14.

21. What was the PRIMARY expected source of payment for . . . 's entire episode of care?

Mark (X) only one source.

For the source of payment ask:
Was the (source of payment) for home health care or hospice care?

- | | Home Health
Care | Hospice
Care |
|--|-----------------------------|-----------------------------|
| 01 <input type="checkbox"/> Private insurance | 01 <input type="checkbox"/> | 01 <input type="checkbox"/> |
| 02 <input type="checkbox"/> Own income, family support,
Social Security benefits,
retirement funds, or welfare | 02 <input type="checkbox"/> | 02 <input type="checkbox"/> |
| 03 <input type="checkbox"/> Supplemental Security
Income (SSI) | 03 <input type="checkbox"/> | 03 <input type="checkbox"/> |
| 04 <input type="checkbox"/> Medicare | 04 <input type="checkbox"/> | 04 <input type="checkbox"/> |
| 05 <input type="checkbox"/> Medicaid | 05 <input type="checkbox"/> | 05 <input type="checkbox"/> |
| 06 <input type="checkbox"/> Other government medical
assistance | 06 <input type="checkbox"/> | 06 <input type="checkbox"/> |
| 07 <input type="checkbox"/> Religious organizations,
foundations, agencies | 07 <input type="checkbox"/> | 07 <input type="checkbox"/> |
| 08 <input type="checkbox"/> VA contract, pensions, or
other VA compensation | 08 <input type="checkbox"/> | 08 <input type="checkbox"/> |
| 09 <input type="checkbox"/> No charge made for care | 09 <input type="checkbox"/> | 09 <input type="checkbox"/> |
| 10 <input type="checkbox"/> Payment source not yet
determined | 10 <input type="checkbox"/> | 10 <input type="checkbox"/> |
| 11 <input type="checkbox"/> Other – Specify ↘ | 11 <input type="checkbox"/> | 11 <input type="checkbox"/> |
| <hr/> | | |
| 12 <input type="checkbox"/> Don't know | | |

NOTES

HAND FLASHCARD 14.

22. What were ALL the secondary sources of payment for . . . 's entire episode of care?

Mark (X) all that apply.

PROBE: Any other sources of payment?

For the source of payment ask:

Was the (source of payment) for home health care or hospice care?

- | | Home Health Care | Hospice Care |
|--|-----------------------------|-----------------------------|
| 01 <input type="checkbox"/> Private insurance | 01 <input type="checkbox"/> | 01 <input type="checkbox"/> |
| 02 <input type="checkbox"/> Own income, family support, Social Security benefits, retirement funds, or welfare | 02 <input type="checkbox"/> | 02 <input type="checkbox"/> |
| 03 <input type="checkbox"/> Supplemental Security Income (SSI) | 03 <input type="checkbox"/> | 03 <input type="checkbox"/> |
| 04 <input type="checkbox"/> Medicare | 04 <input type="checkbox"/> | 04 <input type="checkbox"/> |
| 05 <input type="checkbox"/> Medicaid | 05 <input type="checkbox"/> | 05 <input type="checkbox"/> |
| 06 <input type="checkbox"/> Other government medical assistance | 06 <input type="checkbox"/> | 06 <input type="checkbox"/> |
| 07 <input type="checkbox"/> Religious organizations, foundations, agencies | 07 <input type="checkbox"/> | 07 <input type="checkbox"/> |
| 08 <input type="checkbox"/> VA contract, pensions, or other VA compensation | 08 <input type="checkbox"/> | 08 <input type="checkbox"/> |
| 09 <input type="checkbox"/> No charge made for care | 09 <input type="checkbox"/> | 09 <input type="checkbox"/> |
| 10 <input type="checkbox"/> Payment source not yet determined | 10 <input type="checkbox"/> | 10 <input type="checkbox"/> |
| 11 <input type="checkbox"/> Other - Specify <input type="checkbox"/> | 11 <input type="checkbox"/> | 11 <input type="checkbox"/> |
| <hr/> | | |
| 12 <input type="checkbox"/> Don't know | | |

23. When was the last time service was provided?

Month	Day	Year

FILL SECTION C ON THE COVER OF THIS FORM AND CONTINUE WITH THE NEXT DISCHARGED PATIENT QUESTIONNAIRE.

NOTES