FORM **NHAMCS-903**
(9-26-2003)

U.S. DEPARTMENT OF COMMERCE
Economics and Statistics Administration
U.S. CENSUS BUREAU
ACTING AS DATA COLLECTION AGENT FOR THE
U.S. Department of Health and Human Services
Centers for Disease Control and Prevention
National Center for Health Statistics

EMERGENCY DEPARTMENT STAFFING AND CAPACITY AND AMBULANCE DIVERSION SUPPLEMENT
NATIONAL HOSPITAL AMBULATORY MEDICAL CARE SURVEY 2004 PANEL

In order to study the health implications of emergency department (ED) overcrowding, the Centers for Disease Control and Prevention's National Center for Health Statistics would like you to complete the following questionnaire on ED staffing and capacity and ambulance diversion for your emergency department.

Please answer the questions in relation to the 4-week reporting period to which your hospital is assigned for the National Hospital Ambulatory Medical Care Survey.

From: ☐ / ☐ / 0 — To: ☐ / ☐ / 0 4

BACKGROUND INFORMATION

A. Hospital name	**B.** Hospital number
C. ED contact name	**D.** ED contact telephone — Area code / Number
E. Census contact name	**F.** Census contact telephone — Area code / Number

1. AMBULANCE DIVERSION

This series of questions focuses on ambulance diversion.
For the following questions, we will refer to ED's that have requested ambulances to bypass their ED and transport patients to another medical facility, as being on diversion.

a. How many ED's are within a 20-minute ambulance ride or 5-mile radius of your ED?	1 ☐ None _____ Total number within 20-minute ambulance ride or 5-mile radius 2 ☐ Unknown
b. Is there a state or local law/regulation that prohibits your ED from going on diversion?	1 ☐ Yes 2 ☐ No
c. Does your ED have more than one emergency service area?	1 ☐ Yes 2 ☐ No –Leave one Ambulance Diversion Log and Skip to 2a
d. Does diversion affect all emergency service areas simultaneously, that is, if one area is on diversion then the entire ED is on diversion?	1 ☐ Yes – Leave one Ambulance Diversion Log for the ENTIRE ED and skip to 2a 2 ☐ No –Leave one Ambulance Diversion Log for EACH ESA and skip to 2a

FR NOTE ⟩ *Please leave this form for hospital staff to complete the remaining items.*

Please continue on reverse.

2. TRIAGE

a. How many levels are in your ED's nursing triage systems?

- 1 ☐ Three
- 2 ☐ Four
- 3 ☐ Five
- 4 ☐ Other – *Specify*↙

_____

- 5 ☐ Do not conduct nursing triage

b. Are language translation services provided in your ED?

- 1 ☐ Yes
- 2 ☐ No – *Skip to item 3a*
- 3 ☐ Unknown – *Skip to item 3a*

(I) For how many languages? _____

(II) What are the most common languages for which your ED provides language translation services?↙

(1) _____

(2) _____

(3) _____

(4) _____

(5) _____

(6) _____

3. TREATMENT SPACES

a. As of last week, how many standard treatment spaces did your ED have?

Standard treatment spaces are beds or treatment spaces specifically designed for ED patients to receive care, including asthma chairs.

_____ Total number of standard treatment spaces

b. As of last week, how many other treatment spaces did your ED have?

Other treatment spaces are other locations where patients might receive care in the ED, including chairs, stretchers in hallways that may be used during busy times.

_____ Total number of other treatment spaces

c. In the last two years, has your ED increased the number of standard treatment spaces?

- 1 ☐ Yes
- 2 ☐ No
- 3 ☐ Unknown

d. In the last two years, has your ED's physical space been expanded?

- 1 ☐ Yes – *Skip to item 4a*
- 2 ☐ No
- 3 ☐ Unknown

e. Do you have plans to expand your ED's physical space within the next two years?

- 1 ☐ Yes
- 2 ☐ No
- 3 ☐ Unknown

4. STAFFING

a. Are the physicians working in your ED employed by the hospital or by an outside entity independent of the hospital?

1 ☐ Hospital
2 ☐ Outside entity (i.e., agency, contract)
3 ☐ Both hospital and outside entity
4 ☐ Other – *Specify* ⟍

b. How many physicians on your hospital's staff have full privileges in emergency medicine?

1 ☐ None – *Skip to item 4c*

☐ Total number with full privileges

2 ☐ Unknown

(1) Of the number of physicians given in item 4b, how many of them have completed an accredited residency program in emergency medicine?

1 ☐ None

☐ Total number who completed an accredited emergency medicine residency program

2 ☐ Unknown

(2) Of the number of physicians given in item 4b, how many of them have been certified by the American Board of Emergency Medicine?

1 ☐ None

☐ Total number certified by American Board of Emergency Medicine

2 ☐ Unknown

c. While on duty in your ED, do any of your ED physicians have other patient care responsibilities elsewhere in the hospital?

1 ☐ Yes – Some
2 ☐ Yes – All
3 ☐ No
4 ☐ Unknown

d. What percent of nursing positions are currently vacant in your ED?

☐ %

☐ Unknown

Notes

5. SPECIALTY COVERAGE

Mark "X" the box that best describes the level of difficulty your ED has in providing on-call physician specialty coverage.

	No difficulty	Some difficulty	A lot of difficulty	Specialty not on ED on-call roster	Unknown
a. Anesthesiology	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
b. Cardiology	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
c. Cardio/thoracic surgery	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
d. Ear, nose, and throat	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
e. Gastroenterology	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
f. General surgery	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
g. Gynecology	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
h. Hand surgery	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
i. Neurology	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
j. Neurosurgery	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
k. Obstetrics	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
l. Ophthalmology	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
m. Orthopedics	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
n. Pediatrics	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
o. Plastic surgery	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
p. Psychiatric	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
q. Radiology	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
r. Urology	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
s. Vascular surgery	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐

Notes