



Summary

- Where are we now?
- What do we want to achieve?
 - Can we articulate a shared vision for PCSI?
- How do we get there?
 - Develop an agreed typology for PCSI
 - Determine current distribution of integrated services
 - Clarify roles, responsibilities and governance
 - Establish training, policies, guidelines for transformation
 - Monitor and evaluate progress towards implementation
 - Measure and reward performance

