



Program Collaboration and Service Integration (PCSI)

- Operating Definition:
 - A mechanism of organizing and blending inter-related health issues, separate activities, and services in order to maximize public health impact through new and established linkages between programs to facilitate the delivery of services
- Integration should be focused at the field or client level where the interface between the system and the consumer takes place.

Integration results in more holistic services for clients regardless of the agency structure.

