

SAVE — PUBLIC HEALTH WEBINAR SERIES — —THE— DATE **ON BLOOD DISORDERS**

The Division of Blood Disorders is proud to offer its “Public Health Webinar Series on Blood Disorders.” This webinar series provides evidence-based information on new research, interventions, emerging issues of interest in blood disorders, as well as innovative approaches in collaborations and partnerships.

TOPIC: _____

Voices of 5,000+ Patients: The First National Survey on Experience of Care at U. S. Hemophilia Treatment Centers

GUEST PRESENTERS: _____



Judith R. Baker DRPH, MSHA
Center for Inherited Blood Disorders and University of
California Los Angeles; Regional Coordinator, Western
States Regional Hemophilia Network



Brenda Riske MS, MBA, MPA
University of Colorado Hemophilia & Thrombosis
Center, Regional Coordinator, Mountain States Region



Rick Shearer BS
Senior Data Manager, University of Colorado
Hemophilia & Thrombosis Center

WEBINAR: _____

Shared decisionmaking and a positive patient/healthcare provider relationship foster patient satisfaction, which is a core patient-reported outcomes measure that is critical to clinical care, quality, and research. Historically, U.S. Hemophilia Treatment Centers (HTCs) have individually assessed patient satisfaction. However, a national, standardized survey to enable comparison of HTC characteristics, trends over time, and variation by region was lacking. To remedy this information gap, in 2015 the U.S. HTC Network devised and conducted the first ever national HTC patient satisfaction survey.

In this webinar, the panelists will describe the strategies used to develop and pilot the survey, administer the survey to HTC patients, and manage and analyze the data collected from respondents. Presenters will describe key national results and show how regional differences in participant demographics and diagnoses influence patient satisfaction.

WHEN: _____

September 22ND, 2016
2:00–3:00PM ET

LEARNING OBJECTIVES: _____

At the end of the presentation,
the participants will be able to

1. State the purpose of the U.S. HTC Patient Satisfaction Survey.
2. Describe the value of regionalization for survey design, dissemination, and data management.
3. List at least two key national findings on patient satisfaction with U.S. HTCs.
4. Describe how the U.S. HTC Patient Satisfaction Survey can be of value to stakeholders.

REGISTER: _____

This webinar is free and open to public health professionals, clinicians, and researchers who desire more information about hemophilia and blood disorders. Advance registration is required and the number of attendees is limited.

PLEASE PREREGISTER HERE:
<http://bit.ly/28J750c>

For more information please contact
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