Dear Guest(s):

The Department of Health Services (DHS) and the Centers for Disease Control and Prevention (CDC) recently were notified by the Department of Health Services (DHS) and the Centers for Disease Control and Prevention (CDC) of guests, who stayed at Motel over the last two years, and were diagnosed with Legionnaires’ disease.

Motel is cooperating fully with DHS and immediately began participation in an investigation by CDC to identify possible risks of Legionella bacteria growth in our water system. Numerous water samples were tested to determine the possible source(s) of water containing Legionella. Some of these water samples resulted in the confirmation that Legionella is present in this hotel’s water system. The investigation is still in progress and we are proactively working with DHS towards a solution for remediation of this issue to provide safe water to our guests.

Legionnaires’ disease is a form of pneumonia caused by Legionella bacteria. The risk of developing Legionnaires’ disease is low, but it occurs more frequently in the elderly, those who smoke, and in individuals that are at higher risk of infection; such as those with a chronic illness, respiratory disease, or compromised immune system. The infection is caused by breathing in a mist or vapor containing the Legionella bacteria. It is not contagious and almost never spreads from person to person. Most cases are successfully treated with antibiotics. Symptoms include high fever, chills, cough, fatigue, muscle aches, and headaches. These symptoms usually begin 2-14 days after being exposed. If you have developed any combination of these symptoms, we strongly encourage you to see your doctor.

Motel will continue with DHS to take appropriate actions to protect the health of guests and employees and to disinfect the water system. In the meantime, the following measures may help prevent potential infection during your stay with us:

- Showering can be associated with an increased risk of infection. Please consider taking a bath instead.
- Please refer to the attached fact sheet to determine your risk of acquiring Legionnaires’ disease. If you have one or more of the risk factors outlined in the fact sheet, please consider rescheduling your visit with us.
- If you have special concerns about your risk for this infection, you are welcome to use bottled water provided for hygiene practices or drinking water.

If you become ill within 14 days of your stay at Motel, please refer to the attached fact sheet regarding the symptoms of this illness and seek medical attention if you become symptomatic. If you experience symptoms of Legionnaires’ disease, please provide your physician this information and ask him or her to contact the DHS to obtain further instruction on how to report your illness as soon as possible after your diagnosis. Also, please share this information with others who stayed in your room during your visit to Motel.

Additional information on Legionella is available from the CDC website at https://www.cdc.gov/legionella/index.html.

If you have any concerns or questions, please contact Motel Management.

Sincerely,

Motel Management