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Improving Access to Genetic Services for Underserved Populations

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Mission

Funded by the Health Resources and Services Administration (HRSA), the Regional Genetics Networks (RGNs), the National Coordinating Center for the Regional Genetics Networks (NCC), and the National Genetics Education and Family Support Center (NGEFSC or Family Center) mission is to improve access to genetic services for underserved populations.



Who Do We Reach?

Our system works with healthcare providers, as well as individuals/families who may have, or at risk for, genetic conditions. Through our evaluation efforts, the RGNs identify if a provider or individual/family comes from a Medically Underserved Area/Population (MUA/P).

MUA/P is defined by HRSA as an area that has “specific subgroups of people living in a defined geographic area with a shortage of primary care health services. These groups may face economic, cultural, or linguistic barriers to health care”.

Performance Measures of the RGNs, NCC, and NGEFSC

PM 1A: Genetic Education & Training

PM 1B: Social Media, Resources & Web Analytics

PM 2: Individuals Connected to a Geneticist

PM 3: Providers Trained in Telehealth Modalities

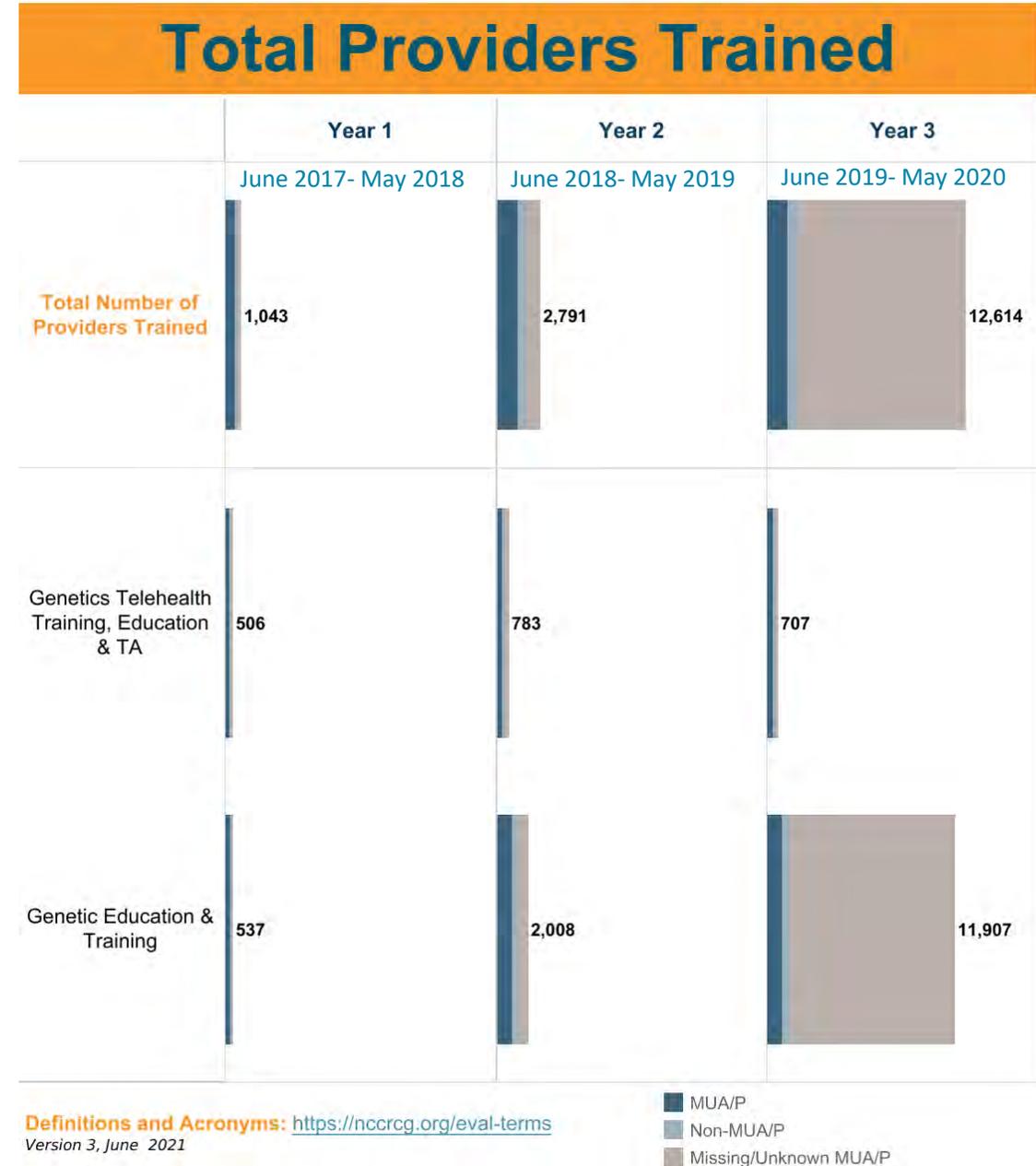
PM 4: Clinic Sites that Use Telehealth for Genetics

PM 5: Patients Receiving Genetic Services via Telehealth

Measuring
Who We
Reach

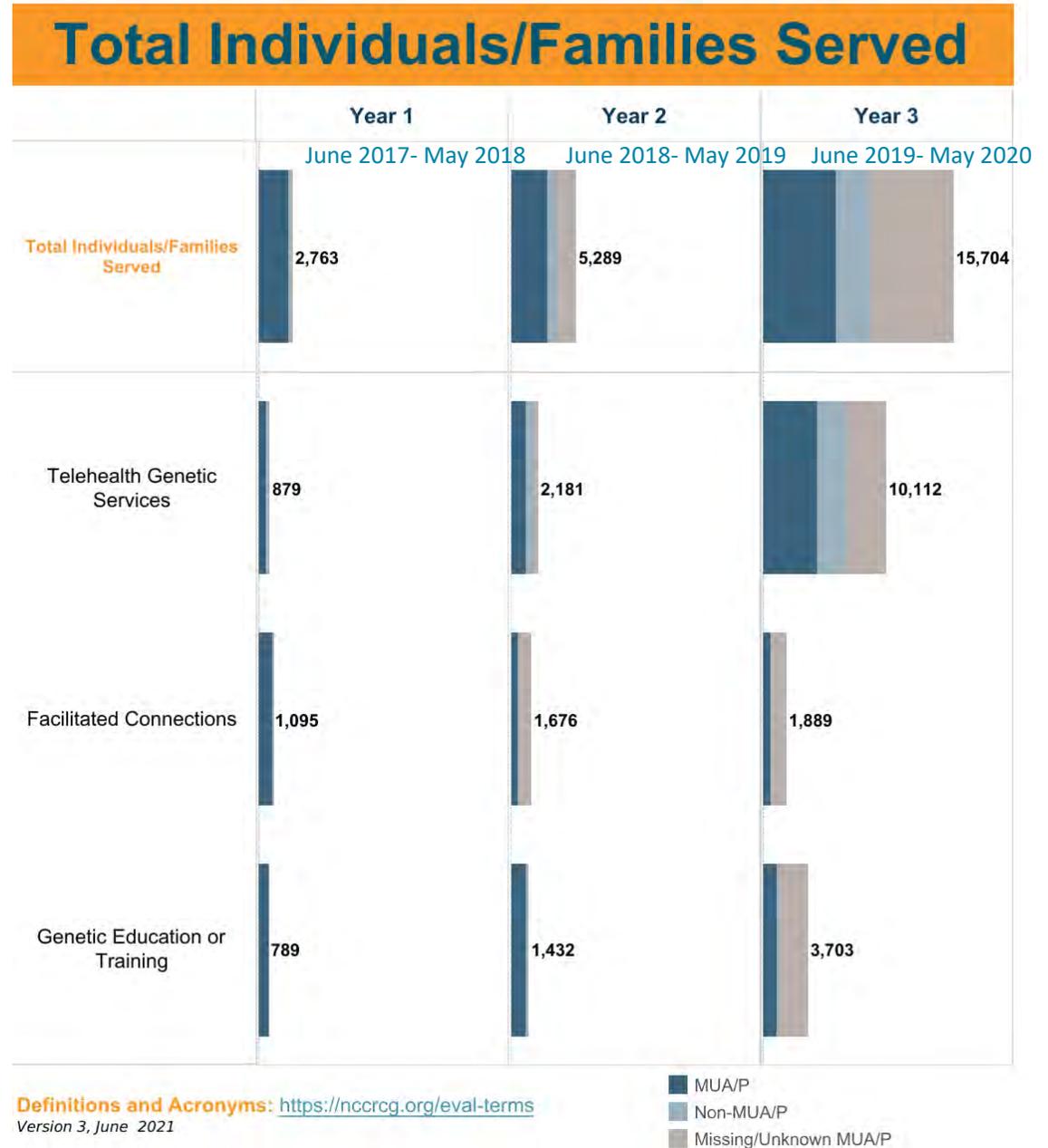
Who Do We Reach?

The current iteration of our system, including an updated evaluation mechanism, began in June 2017. From 2017 to 2020, the system progressively grew their reach through education and training.



Who Do We Reach?

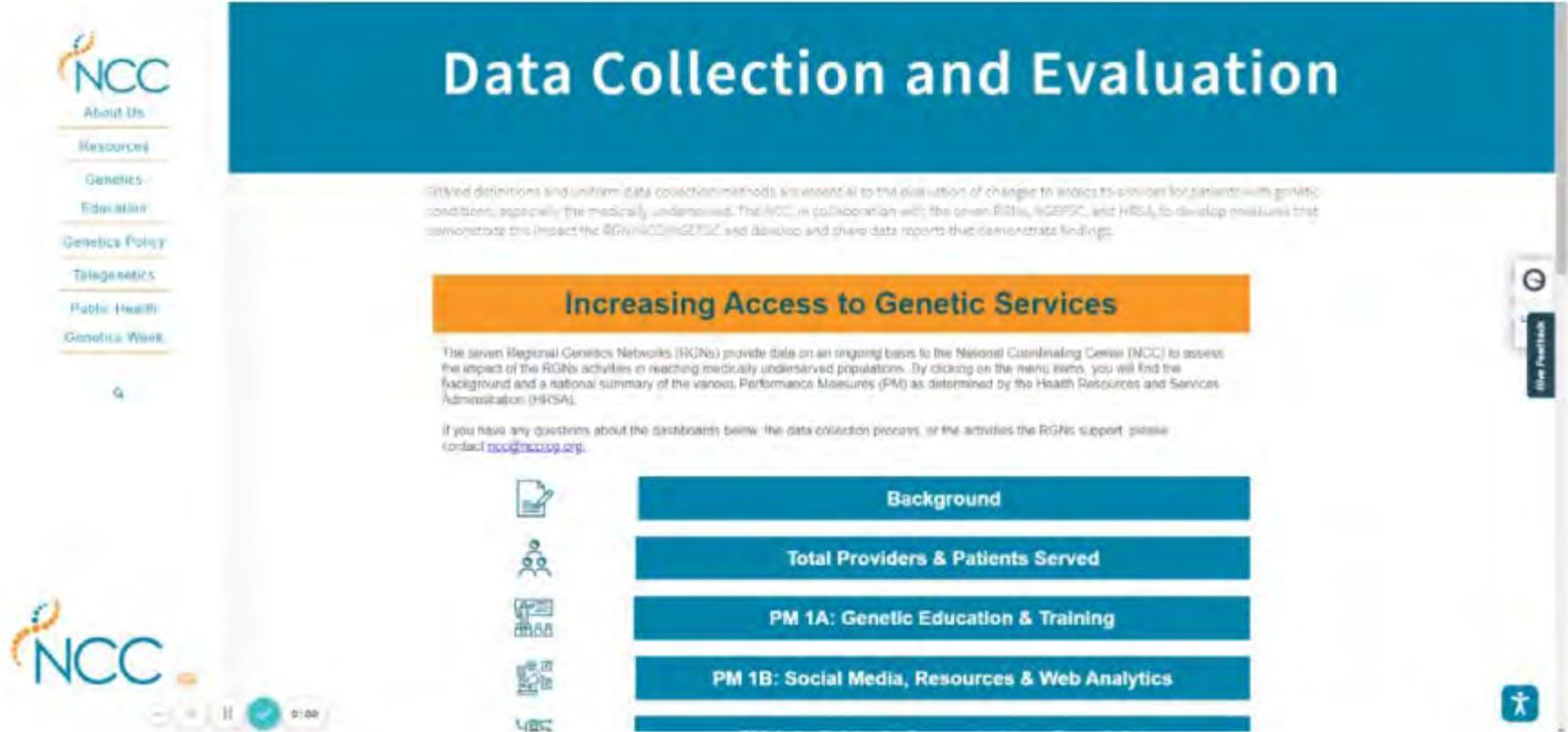
Similar to our engagement with providers, the system saw increased engagement of individuals/families through education and helping build connections between patients and genetics providers.



Who Do We Reach?



nccrcg.org/
evaluation



NCC
About Us
Resources
Genetics Education
Genetics Policy
Telogenetics
Public Health
Genetics Week

Data Collection and Evaluation

Uniform definitions and uniform data collection methods are essential to the evaluation of change in access to services for patients with genetic conditions, especially the medically underserved. The NCC, in collaboration with the seven RGNs, ACEPSC, and HRSA, to develop measures that demonstrate the impact the RGNs/ACEPSC and develop and share data reports that demonstrate findings.

Increasing Access to Genetic Services

The seven Regional Genetics Networks (RGNs) provide data on an ongoing basis to the National Coordinating Center (NCC) to assess the impact of the RGNs activities in reaching medically underserved populations. By clicking on the menu items, you will find the background and a national summary of the various Performance Measures (PM) as determined by the Health Resources and Services Administration (HRSA).

If you have any questions about the dashboard below, the data collection process, or the activities the RGNs support, please contact ncc@nccrcg.org.

- Background
- Total Providers & Patients Served
- PM 1A: Genetic Education & Training
- PM 1B: Social Media, Resources & Web Analytics

NCC

How does our system
reach underserved
populations?

Core Focus Areas



Genetics and
Genomics
Education



Telegenetics



Family
Engagement
and
Partnership



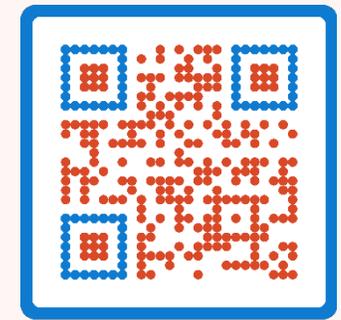
Genetics
Policy
Education

Highlighted Resources
from Our System



Connecticut, Rhode Island,
Massachusetts, New Hampshire,
Maine, Vermont

Genetic Education Materials for School Success (GEMSS) provides a family-friendly starting point to help family members learn more about genetic conditions and offers ideas to encourage inclusion and participation in the classroom. GEMSS shares condition-specific information and resources for multiple audiences, including families, professionals, healthcare providers, and schools.

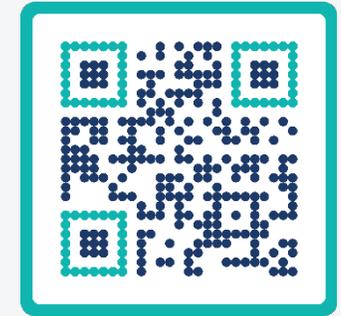


<https://www.negenetics.org/genetic-education-materials-gemss>



Delaware, District of Columbia,
Maryland, New Jersey, New York,
Pennsylvania, Puerto Rico, U.S. Virgin
Islands, Virginia, West Virginia

NYMAC Telegenetics Navigation offers those interested in telegenetics, providing in-depth telegenetics program planning support. These services are open to genetics providers within the NYMAC region, as well as referring providers and patients.

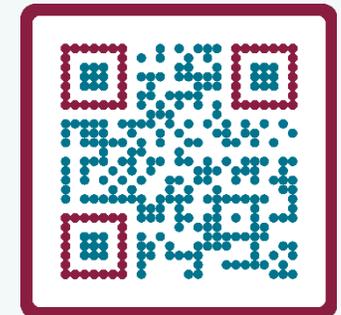


<https://nymacgenetics.org/providers/telemedicine-and-telegenetics/>



Alabama, Georgia, Florida, Louisiana,
Mississippi, North Carolina, South
Carolina, Tennessee

SERN's Emergency Preparedness Toolkit are disorder-specific lists of supplies needed in case of emergency, as well as a general list of basic emergency preparedness supplies. The toolkit is available in English, Spanish, and Dyslexic-friendly.



<https://southeastgenetics.org/emergency-preparedness-toolkit/>



Midwest Genetics Network

Region 4

Kentucky, Illinois, Indiana, Michigan,
Minnesota, Ohio, Wisconsin

Partnering with your Doctor: The Medical Home Approach is a guide to help families connect with their doctor, other medical professionals, and caregivers through a medical home. The guide is intended to be a user-friendly, hands-on tool to support families to move forward in obtaining and providing a medical home for their child. Available in English, Spanish, and Arabic.



<https://midwestgenetics.org/resources/for-families/>



Arkansas, Iowa, Kansas, Missouri,
Nebraska, North Dakota, Oklahoma,
South Dakota

Heartland works closely with the Marshallese population in their region to connect these individuals with genetic services. Through a strong collaboration with the community, Heartland holds genetic education events for the Marshallese population and has also developed resources to support the community. Resources include a newborn screening video in Marshallese.



https://www.youtube.com/watch?v=01b7EdE_SRM



Arizona, Colorado, Montana, New Mexico,
Nevada, Texas, Utah,
Wyoming

The MSRGN Genetic Navigator program is an initiative to help families navigate the genetic services system in their state of residence. Each navigator receives training from MSRGN. Upon completion of this training, these 8 genetic navigators will be available by email to connect with families and assist them on their genetics journey.

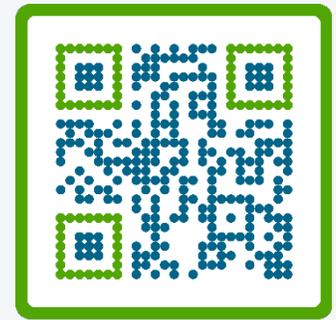


<https://www.mountainstatesgenetics.org/gn/>



Alaska, California, Hawaii, Idaho,
Oregon, Washington, Guam

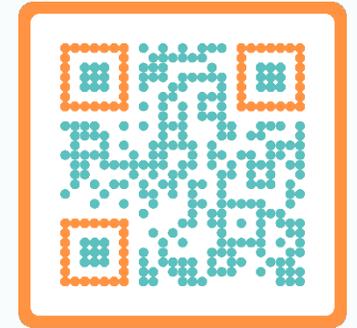
WSRGN hosts a telegenetics training program. The training consists of self-paced on-line modules, webinars, and an one day in-person session. CMEs and CEUs are offered for the training. The training is done in partnership with the HRSA funded Southwest Telehealth Resource Center at the University of Arizona. Training sessions are held about once per quarter.



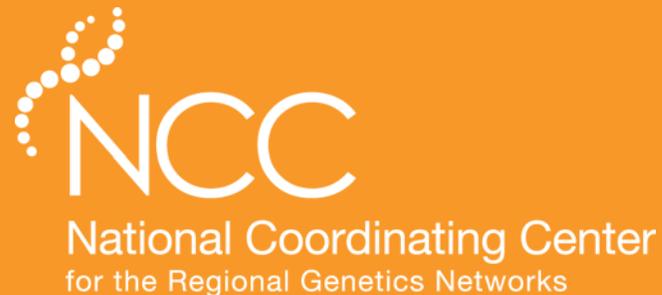
<https://www.westernstatesgenetics.org/telegenetics/>



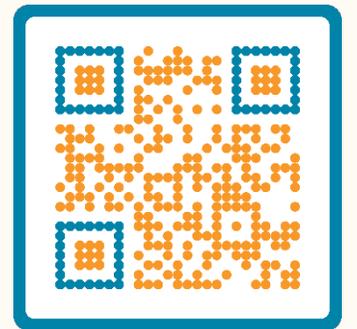
Disease InfoSearch is an online, information database for over 10,000 conditions that informs and supports individuals and family members affected by these conditions. The site provides disease descriptions, support organization listings and resources for additional information.



<https://www.diseaseinfosearch.org>



The Genetics Policy Hub, which will have a new website launched this fall, includes genetics policy education tools. Existing resources include: State Medicaid Genetics Policies Database, State/Federal Legislation/Regulation Tracking Map, Genetics Policy Hub Twitter, and more!

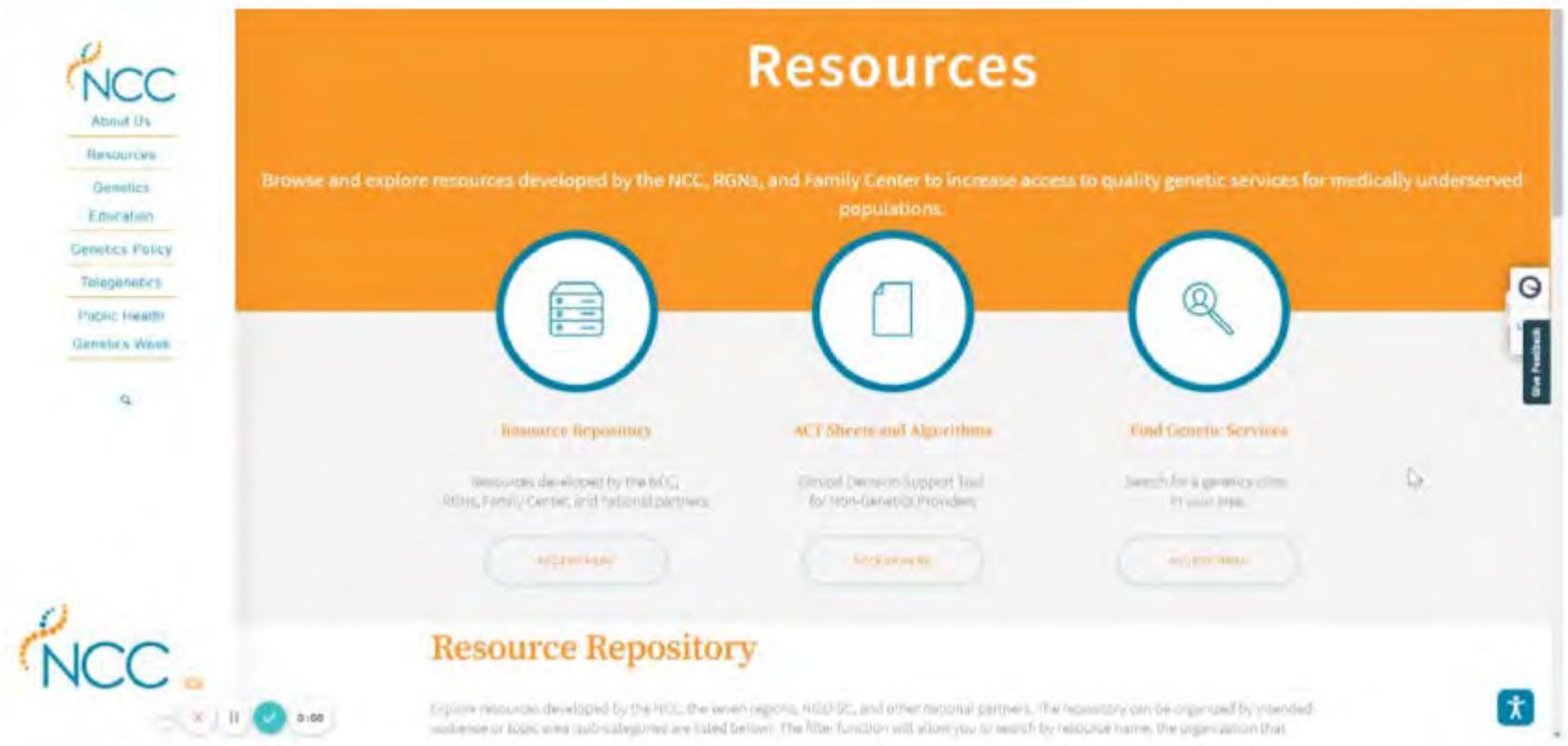


<https://nccrcg.org/lift>

Resource Repository

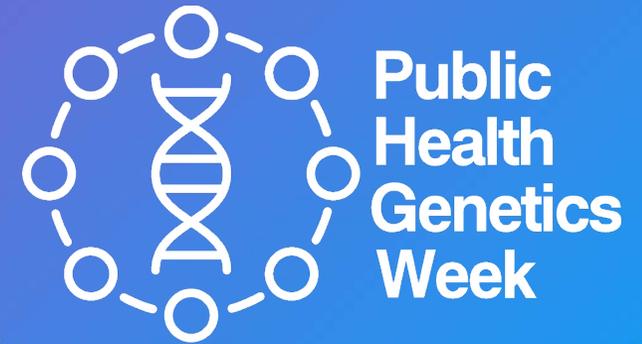


[nccrcg.org/
resources](http://nccrcg.org/resources)



The screenshot shows the NCC Resource Repository website. The header is orange with the title "Resources" in white. Below the header, a navigation menu on the left lists: About Us, Resources, Genetics, Education, Genetics Policy, Telegenetics, Public Health, and Genetic's Week. The main content area has a white background with three columns of resource cards. Each card has a circular icon: a server for "Resource Repository", a document for "ACT Sheets and Algorithms", and a magnifying glass for "Find Genetic Services". Each card includes a brief description and a button to explore more. The footer features the NCC logo, a video player with a play button and a 0:00 timer, and a feedback icon.

May 23-27, 2022



Public health genetics week seeks to raise awareness, and to celebrate, the field of public health genetics. Held during the last week of May, PHGW engages a variety of audiences to highlight the activities of public health genetics.

<https://phgw.org>

#PHGW
#PUBLICHEALTHGENETICS

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