

# **Prevention for States Awardee Meeting**

**May 4, 2016**

**Wisconsin Department of Safety  
and Professional Services**

**Chad Zadrazil, JD  
Controlled Substances Board  
and PDMP Director**





**WISCONSIN** | **ePDMP**

***Building PDMPs: Stakeholder  
Engagement***



# PROJECT GOALS

The primary goals of the project are to develop the Wisconsin Enhanced Prescription Drug Monitoring Program (ePDMP) to maximize the Program's:

1. Value-added clinical workflow integrations
2. Data quality capabilities
3. Public health and public safety uses



# PROJECT TIMELINE

- 2013 – 2015: Discovery and Scoping
- November 2015: Statement of Work for ePDMP development approved
- January 2016: Development Sprints began
- January 2017: ePDMP Go Live



# CONTINUOUS STAKEHOLDER ENGAGEMENT

1. During discovery
2. During scoping
3. During development



# ENGAGEMENT DURING DISCOVERY

- Discovery began in 2013
- User feedback directly from users
- User feedback via professional associations

Result: Identification of people and organizations willing and able to provide candid feedback on the PDMP



# ENGAGEMENT DURING SCOPING

- 2014 National Governors Association Policy Academy on Reducing Rx Drug Abuse
  - Engaged with:
    - Users and organizations who provided feedback in past
    - Professional associations
    - Legislature
  - Result: 50+ stakeholders engaged in scoping



# ENGAGEMENT DURING SCOPING

- Brainstorming exercise:
  - Prompt: If Wisconsin could build a new PDMP from the ground up, what would it look like and what functionalities would it have?
  - Conditions:
    - Unlimited resources
    - Unlimited statutory authority



# ENGAGEMENT DURING SCOPING

- Results of the Scoping Process:
  - Identification of unique and innovative features, policies, and laws
  - Consensus on the technical scope for the “best PDMP ever”
  - Excitement and buy-in among the stakeholders



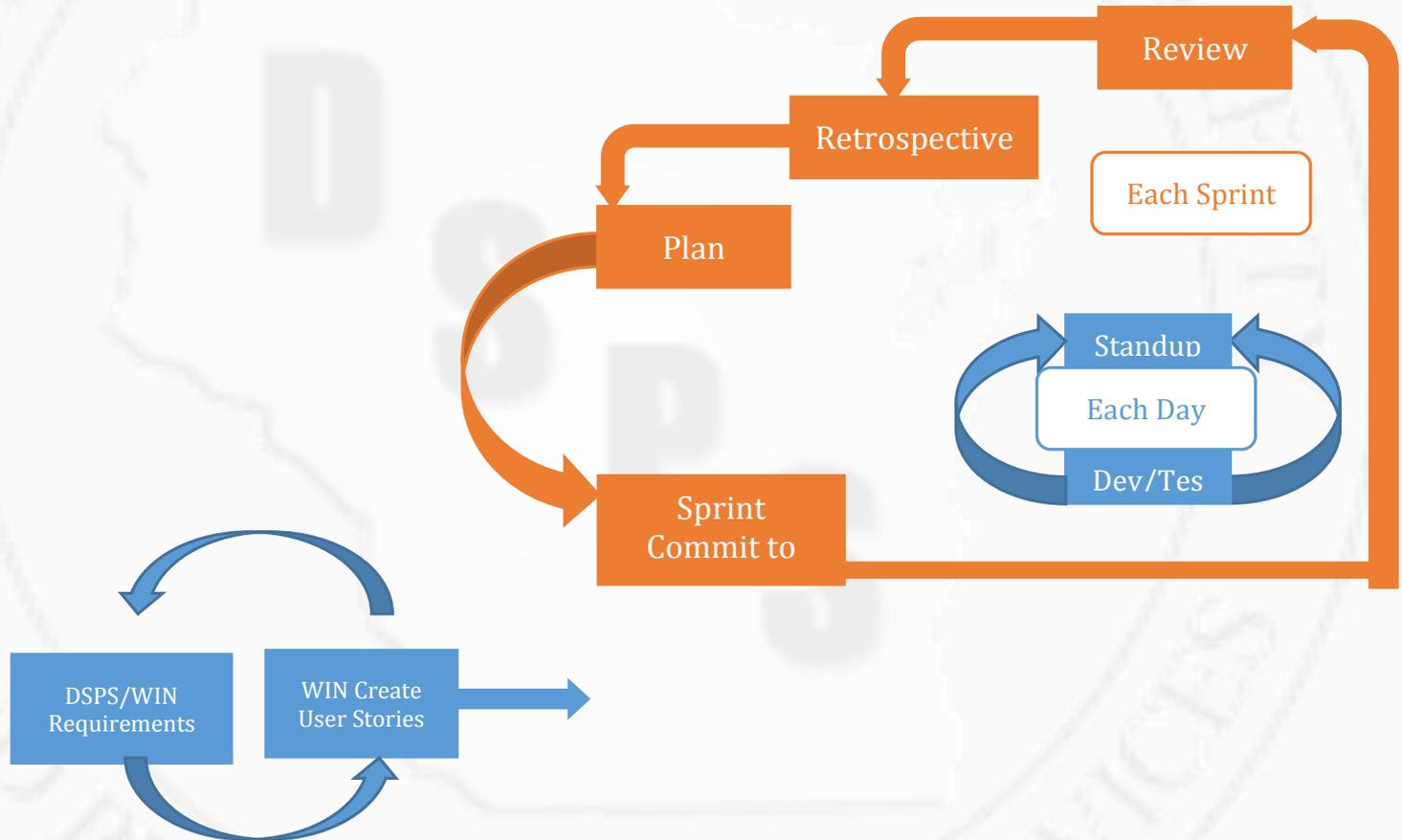
# PROJECT DEVELOPMENT LOGISTICS

- Agile Development
  - Iterative Design and Development Process
  - Modular, user-centered focus
- Continual user input and testing
- Feedback loop with subject matter experts



# AGILE DEVELOPMENT

FIGURE 3: USER STORY AND SOFTWARE DEVELOPMENT CYCLE





# ENGAGEMENT DURING DEVELOPMENT

- Holding frequent symposia with stakeholders maintains their engagement
- Purposes:
  - To provide an update on the development of the ePDMP
  - To demonstrate recently developed components of the ePDMP
  - To obtain feedback from the stakeholders



# ENGAGEMENT DURING DEVELOPMENT

- 1-on-1 Subject Matter Expert Calls
  - Physicians
  - Medical Directors
  - Dentists
  - Advanced Practice Nurse Prescribers
  - Registered Nurses
  - Pharmacists
  - Pharmacies/Pharmacy Software Companies
  - Law Enforcement
  - Medical Examiners/Coroners
  - Public Health



# ENGAGEMENT DURING DEVELOPMENT

- Each SME participates in about one call per month
- SME calls focus on three things:
  - 1) Refining system requirements
  - 2) Reviewing developed functionalities
  - 3) Discussing new designs



Address



## Delegate Management

### Current Account Delegates

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Stephen Cook	Aurora Healthcare	Sample@gmail.com	000-000-0000	Remove Delegate
Kevin Maciel	Walgreens	Sample@gmail.com	000-000-0000	Remove Delegate
James Gonzalez	Aurora Healthcare	Sample@gmail.com	000-000-0000	Remove Delegate

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## Contact Information

Chad Zadrazil  
Managing Director

608-266-0011

[chad.zadrazil@wisconsin.gov](mailto:chad.zadrazil@wisconsin.gov)

[pdmp@wisconsin.gov](mailto:pdmp@wisconsin.gov)