**CASE INVESTIGATION WORKFLOW (COVID-19)**

Positive test result or COVID-19 case report

Case reported to health department → Case entered into data system → Case triaged for assignment

- **Follow up with patient daily**
  - Refer patient to medical provider if symptoms worsen

- **Case assigned**
  - Patient continues self-isolation
  - Confirm patient knows test results
  - Patient interviewed
  - Refer patient for support services
  - Patient identifies contacts (contact elicitation)
  - Refer patient to medical provider if severe symptoms

- **Patient discontinues self-isolation***

* The decision to end self-isolation should be made in context of local circumstances. Strategies based on symptoms, time, and test results can result in different time frames.