

Frequently Asked Questions for the Online National Immunization Survey (NIS)

How was I selected to participate?

Your household was randomly selected by a computer.

What types of questions will you ask?

The NIS asks about a variety of topics including children's vaccination history, children's health, and general information about your household. We also ask for permission to contact your child's immunization providers (e.g., your child's doctor) to collect some additional information.

I don't have any children. Do I still need to complete the survey?

Yes, please. The survey will ask only the questions that are relevant to you. It is important for us to interview every household selected.

I want to complete the survey online but I didn't receive a PIN. How do I request a PIN?

Unfortunately, not everyone can complete the survey online. We are still testing the online version and only a small random group of individuals have been offered the option to complete the survey online. Please call NORC toll-free at 877-267-8154 to complete the survey on the phone.

I don't want to complete the NIS online. Is there another way to participate?

Yes. An interviewer from NORC will call you in a few weeks to conduct the survey by telephone. Want to get started immediately? Call NORC toll-free at 877-267-8154 and get started now.

I received a text message from 78583. Is that you?

Yes. Some individuals may receive a text message after starting the survey. Please follow the instructions in the text message to complete the survey.

Is it safe to provide NIS information online?

Yes. Information collected in the National Immunization Survey is encrypted at all times. Our secure servers use "HTTPS" to ensure encrypted transmission of your data between your browser and our servers. <https://nis.norc.org/go/nis> is also independently verified by Network Solutions as a secure website.

Who will see my answers?

Only a few people who work on the NIS ever see any personal information. Answers that could identify you or your family in any way are separated from your other

answers. Everyone who works on the survey must sign an oath that promises they will never give out anyone's personal information. Survey findings are put into summary reports that contain no names or other information that identifies you.

Will you ever sell my name, address, telephone number, or other information?

No. Your information is kept confidential, and your answers are used for health research purposes only. We conduct this survey under the Public Health Service Act. It and other strict U.S. laws require that we protect your family's information and keep it confidential. More information about these laws is available at www.cdc.gov/nchs/about/policy/confidentiality.htm.

How do I find more information about the National Immunization Survey?

Visit our main web site, http://www.cdc.gov/nchs/nis/about_nis.htm#nis, where you'll find additional FAQs, a copy of the questionnaire, and additional information about how the data are used.

Who is NORC at the University of Chicago?

NORC is an independent research organization that conducts the National Immunization Survey on behalf of the CDC. Additional information on NORC can be found on its website (www.norc.org).