

# BioSense Training: Soup to Nuts A Progress Report



Lourdes Martinez-Cox, MS  
Sharon Wong, MPH  
Melissa Bundy, BS

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Centers for Disease Control and Prevention  
National Center for Public Health Informatics  
Division of Emergency Preparedness and Response



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# Session Objectives

- Identify how to use needs assessment data to develop training products
- Create learning and application evaluations to measure learning



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# BioSense Background

- A national program for conducting real-time biosurveillance and health situational awareness
- Receives existing data from healthcare organizations, state surveillance systems, and a commercial laboratory.
- Analyzes the data and makes it available to public health and hospital partners via the web-based application.



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# Soup to Nuts Approach

Assessment  
Planning  
Implementation  
Evaluation



# Why a needs assessment?

- To ensure training was:
  - ◆ offered at the right frequency
  - ◆ included the right mix of training methods
  - ◆ designed for various experience levels
- So that users could achieve the maximum benefit from using the BioSense Application on a routine basis as well as during a public health emergency.



# Needs Assessment Components

- Identify stakeholders
- Conduct interviews and survey user groups
- Research best practices
- Conduct a literature review



# We had our ingredients...

- focus on what the audience “needs to know”
- time limited web training (no more than 1 hour)
- use scenarios and practice opportunities
- assemble materials into short units
- use skill-building exercises



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# Grouping and Prioritizing

- Content Delivery
  - ◆ Live Interactive
  - ◆ Web-based (static)
  - ◆ Print
- Resource availability
  - ◆ Human
  - ◆ Budget
- Implementation Plan



# Live Webinars

- Top rated method to receive training
- Introduced level of interactivity
- Contextualized training using scenarios
- User driven special topics webinars



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# Tip Sheets & Video Simulations

- Format
  - ◆ Tip Sheet
  - ◆ Video Simulation
- Pilots
  - ◆ Process
  - ◆ Results
- Series development



Click on the Map tab

[Click here to refresh collection](#)

 [CDC Flu Activity Ho](#)

All Portal Users



2007-2008 Influenza Season Week 48, ending December 1, 2007

## Synopsis

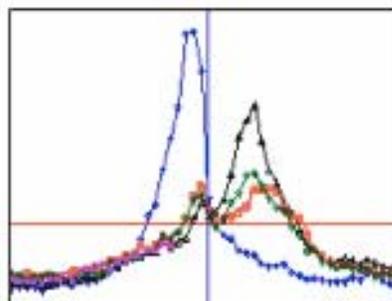
During week 47 (November 18-24, 2007), a low level of influenza activity was reported in the United States.

- Eighty-five (3.4%) specimens tested by U.S. World Health Organization (WHO) and National Respiratory and Enteric Virus Surveillance System (NREVSS) collaborating laboratories were positive for influenza.
- The proportion of deaths attributed to pneumonia and influenza was below the epidemic threshold.

United States Week Ending: 12/01/2007  
Sentinel Providers



United States All Seasons  
Sentinel Providers



United States Week Ending: 12/01/2007  
BioSense Hospitals Diagnosis



# GSU Service Learning Project



- Accomplishments
  - ◆ Prototype Instructional Portal
  - ◆ Two marketing videos
- Challenges
  - ◆ Limited access to BioSense
  - ◆ Time
- Going forward



## About the BioSense Instructional Portal

BioSense is a national program intended to improve the nation's capabilities for disease detection, monitoring, and real-time situational awareness through access to existing data from healthcare organizations across the country.

The purpose of this learning environment is to introduce public health professionals to the CDC's BioSense application. Upon completion of this training tool, users will be able to recount the history and mission of the BioSense program, identify and log into the BioSense database, define syndrome and sub-syndrome mappings, identify data sources, and use the BioSense application in an outbreak situation.

if you are a new user, it is advised that you view the tutorial in its entirety. if you are a returning user, feel free to use the links to navigate directly to various portions of the training according to your needs.



Learn about the History  
and Mission of the  
BioSense Application:  
Interview with

# BioSense in Second Life

- Activities
  - ◆ Leveraged existing contract
  - ◆ Content development
  - ◆ Continuing Education (CE) Accreditation
  - ◆ Evaluation development
    - ★ Generic Website Usability Testing OMB
    - ★ CE Credit Survey



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# BioSense in Second Life

- Challenges
  - ◆ Change in SMEs
  - ◆ Clearance
- Going forward



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*What other sources/systems can you explore to corroborate what you are seeing in BioSense.*

1. Contact CDC Epi-X to post a public health notice about these potential cases and ask public health officials nationwide to report similar cases to CDC subject matter experts immediately
2. Interview Rock Mountain 4th of July event planner
3. Contact environmental specialists to go to Rock Mountain Park and obtain samples,
4. Request recent BioWatch sampler results to determine if any potential for airborne anthrax release,
5. Contact law enforcement/local homeland security officials and ask for any intelligence information that might be relevant

TOOLS

LOCATION: Center for Disease Control

TIME: Day 1-Friday 8:15 AM

MAP

VOLUME

ELEVATOR

RESOURCES

HELP

REPLAY

CAMERA

NOTEBOOK

RESTART

EXIT



### Healthy Handwashing

1 Wet hands with water

2 Apply soap

3 Rub hands together

4 Rub palms together

5 Rub backs of hands

6 Dry hands



L\$  
Donations to  
L\$ 2



# Podcasts, Regional Demos,...

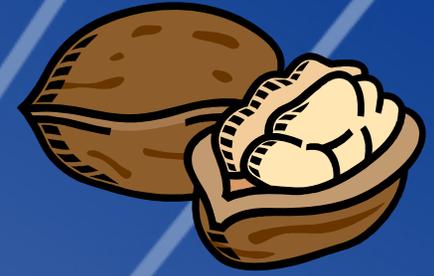
- Podcasts
  - ◆ Pre-recordings of webinars
  - ◆ Video Simulations
- Regional Demos
  - ◆ Application Demonstration video at conferences



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# In a nutshell, we learned...



- Timing
- Development
- User involvement
- User satisfaction



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# Questions??

Lourdes Martinez-Cox, MS

[LMartinezCox@cdc.gov](mailto:LMartinezCox@cdc.gov)

BioSense Training web page

[www.cdc.gov/biosense/training](http://www.cdc.gov/biosense/training)

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